

AGENDA

	Health and Human Services Committee Wednesday, December 8, 2021 – 5:00 pm Conference Call 1.312-626-6799 Zoom Meeting ID 867 7013 8819 https://us02web.zoom.us/j/86770138819 Iowa County HHS Center – Community Room 303 W Chapel Street Dodgeville, Wisconsin	Iowa County Wisconsin
For information regarding access for the disabled please call 935-0399.		
Any subject on this agenda may become an action item.		
1	Call to order.	
2	Roll Call.	
3	Approve the meeting agenda for December 8, 2021.	
4	Approve the minutes of October 27, 2021 meeting.	
5	Reports from committee members and an opportunity for members of the audience to address the Committee. No action will be taken.	
6	Discussion on Third Quarter Financial Reports	
7	Consider UW Eau Claire Administrative Residency Student for 2022	
8	SENIOR UNITED NUTRITION Department Update	
9	UNIFIED COMMUNITY SERVICES Department Update	
10	UW EXTENSION Department Update	
11	SOCIAL SERVICES Department Update	
12	Next meeting: Wednesday, January 5, 2022 at 5:00 PM	
13	Adjournment.	
Posting verified by Thomas C. Slaney: Date: 12/2/2021 Initials: ts		

You may attend via videoconference by downloading the free Zoom program to your computer at <https://zoom.us/download>. At the date and time of the meeting, you log on through the Zoom program and enter the Meeting ID from the above agenda. You may also attend via conference call by dialing the phone number listed on the agenda above.

	UNAPPROVED MINUTES Health and Human Services Committee WEDNESDAY, OCTOBER 27, 2021 at 5:00 p.m. <i>Health and Human Services Community Room</i> 303 W. Chapel Street.; Dodgeville, Wisconsin	Iowa County Wisconsin
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Item	
1	Chairperson Nankee called the meeting to order at 5:00 p.m.
2	<u>Roll Call:</u> Members Present in Community Room: Chairperson Dan Nankee, Richard Rolfsmeyer, Joan Davis, Justin O'Brien Members Excused: Kimberly Alan Others Present in Community Room: Larry Bierke, Nikki Mumm, Steve Deal, Bruce Paull, Valerie Hiltbrand, Echo Bristol, Debbie Siegenthaler, Linda Pittz, Jeff Lockhart Others Present Remotely: Jeff Lindeman, Heidi Tiber
3	<u>Approval of the October 27, 2021 Agenda:</u> Motion by Rolfsmeyer and seconded by O'Brien to accept the agenda. Aye: 4; Nay: 0. Motion carried.
4	<u>Approval of the September 8, 2021 Meeting Minutes:</u> Motion by Davis and seconded by O'Brien to accept the meeting minutes. Aye: 4; Nay: 0. Motion carried.
5	<u>Reports From Committee Members and an Opportunity for Members of the Audience to Address the Committee. No action will be taken.</u> <u>Rolfsmeyer-</u> He will be attending a UW-Extension luncheon with the Chancellor. They have been working on big picture things. There is a briefing on Friday on the new Ag Institute staffing plan. He and Chairman Meyers attending the UW-Extension session at the WCA conference. <u>Nankee-</u> He referenced the S.U.N. article in the September edition of the News & Views.
6	<u>Resolution to commend and support the Iowa County Health Department's response to the COVID-19 pandemic:</u> Siegenthaler shared that the resolution serves to acknowledge that pandemics are part of our history and something that we have always used science and public health to combat and, to be successful, we need to collaborate and engage multiple stakeholders. It highlights the many successes we have had in Iowa County and elevates and acknowledges the work that has been done by the Health Department and other partners. This is an important opportunity for policy makers to acknowledge, commend, and formally support the work of the employees, community, and stakeholders. O'Brien pointed out that Siegenthaler began her position with Iowa County just as the pandemic was beginning and commended her response to the pandemic along with that of Keith Hurlbert, Emergency Management Director. He fully supports the resolution and the need to remain vigilant. Davis supports the resolution and commends the Health Department. Rolfsmeyer supports the resolution and states that it is the right thing at the right time. He appreciated the message and stands behind it. It is important to him that the County Board support the message as well, and shared that the role the Iowa County Emergency Management group has taken to support the Health Department is unique compared to other counties. Nankee also supports and stated that it was well put together. Pittz shared support on behalf of the Iowa County Board of Health and pointed out the many successes of the Iowa Count Health Department and Emergency Management Department, including the fact that Iowa County is one of the top 25 counties in the nation for their response to the pandemic per a John's Hopkins Research Study. They are hopeful that with this Resolution and study results, more places and people will adhere to the recommendations to bring the pandemic to a halt as much as we can. Motion by Rolfsmeyer and seconded by Davis to move the Iowa County Health Department's Resolution to the full County Board. Aye: 4; Nay: 0. Motion carried.
7	<u>Request for consideration of increasing Bloomfield private pay rates for 2022:</u> Bristol requested that the Bloomfield private pay rates be added as part of the fee schedule on the budget and be updated annually. Motion by Davis and seconded by O'Brien to increase the private pay rate to \$295 and have the rate reviewed annually as part of the budget process. Aye: 4. Nay: 0. Motion carried.

8	<u>Discussion and possible approval of the 2022-2024 Aging Plan for ADRC:</u> Hiltbrand gave report. O'Brien appreciates the work that has gone into this document and states that it is important for us to have. Rolfsmeyer reinforced O'Brien's comments and stated that the goals are good and have his full support. Nankee stated it was well put together and appreciates the chart outlining the expenses by program. Davis commended the work and appreciates the action items and steps in place to complete the goals. Motion by O'Brien and seconded by Rolfsmeyer to approve the plan and submit it to GWAAR. Aye: 4; Nay: 0. Motion carried.
9	<u>Discussion on ARPA fund request for HHS Committee departments:</u> Nankee stated that the Executive Committee and Budget Committee currently have funds budgeted as part of the 2022 budget. He outlined the current plans and shared his concern that there is not enough funding allocated to HHS Departments. For ARPA, they are looking at one time expenditures that will help improve operations. Davis stated that the electronic health record (EHR) needed by Unified Community Services (UCS) has already been approved to be purchased and that there is a request for Iowa County to provide \$44,037 towards it and that if Iowa County will allocate the requested portion, that Grant County will provide \$88,074 towards it. She said the request went to Executive Committee and no action was taken. O'Brien shared that he believes the Social Services areas have been directly affected by Covid-19 and that \$44,037 is a small ask as it is only 1% of the budget and is essential to the operation of their organization. Lockhart spoke on behalf of UCS stating that we are in a twin pandemic and it makes sense that ARPA funds are spent on human type services. He shared that UCS is triaging the most serious mental health and substance abuse cases and that they are having to turn people away. The EHR software is not just a nice thing to have, but a necessity as they are losing more money each year than the new system costs so they will need to purchase it regardless. If UCS needs to pull the money from their reserves or normal budget, it could cause UCS to need to eliminate two positions. He did confirm with Grant County that they will provide \$88,074 if Iowa County provides \$44,037. Rolfsmeyer states this is important and shared his support. Motion by Davis and seconded by Rolfsmeyer that consideration of UCS's request of \$44,037 is taken to the Executive Committee. Aye: 4; Nay: 0. Motion carried. The committee discussed the need to earmark funds for a specific project or use instead of designating a set amount for a specific department. The ARPA funds cover the entire county, we have three years to utilize them, and they do not all need to be spent at one time. The committee discussed reusable and disposable food containers for SUN as well as heating coolers that plug into cigarette lighters. Moved by Davis and seconded by O'Brien that a request be made of the Executive Committee that \$30,000 of ARPA funding is set aside or added for the SUN program for the purchase of reusable serving and delivery supplies. Aye: 3; Nay: 1 (Rolfsmeyer). Motion carried.
10	<u>Aging and Disability Resource Center Update:</u> Hiltbrand gave report. She shared that we still have an open Disability Benefits Specialist (DBS) position that has been open since August. Grant and Green Counties are assisting us with our DBS services until the position is filled. Lafayette County has also lost their DBS so we are down to two for the entire four county region. There has been an increase in business since the building has reopened. This is a busy time of year for our Elder Benefits Specialist (EBS) due to Part D season, which runs from October 15th to December 7th. There has been an increase in residents looking into retirement benefits and Medicare. Davis asked about the enrollment dates for Medicare. Hiltbrand stated they are three months before and three months after retirement. She shared that with the different types of Medicare and supplements that it is best for residents to reach out to the ADRC for advice. They are highlighting the SUN program at their Stepping On class on Thursday, October 28th. Stepping On was the only in-person program offered by the ADRC this year and took place at the Ridgway Community Center. Caregiver Renewal Day is November 18th, and we are partnering with Jefferson County. There will be a live, virtual presentation by speaker, Teepa Snow. She is an inspirational and educational speaker for persons with dementia. The Health and Wellness Expo was a drive-through event this year at Harris Park. There was bingo and parking lot poker at Hidden Valley Church. Emergency Management, the HeART Coalition, Agrace Hospice and Upland Hills Health helped that day. It worked well, and we had over 200 participants. We ran out of lunches and bags and were down to one or two bingo cards. Nankee inquired if the second Dementia Care Specialist for the region will be housed in Green County. Hiltbrand stated that it is anticipated that one of the specialists will cover Iowa and Grant Counties and be housed in one of those counties and the other will cover Green and Lafayette

	Counties and be housed in Green County. Nankee also asked how things were going for the O'Rourke Dementia Stabilization Unit. Hiltbrand stated that most things are in place, but that staffing is an issue they need to overcome before it can be opened.
11	<u>Bloomfield Healthcare and Rehabilitation Center Update:</u> Bristol gave report. The current census is 39 residents, seven of which are Medicare. They have transitioned to Reinhart Foods and are projected to save money. They hired a new Rehab Director, which is contracted through Greenfield. They changed the oxygen supplier, which will have a substantial budget impact annually. They have applied for ARPA funding for nursing homes. They have been in contact with Walgreens and have a Covid-19 Booster Clinic planned for residents and staff in mid-November. Influenza vaccinations are currently underway. They have had a large turnover lately, and better work hours and/or better pay have been cited as reasons for leaving. They are currently covering with Agency Staff. The State has put a plan in place to help by paying for 60% of the cost of Agency Staff. She foresees that it will pull more permanent employees to work for agencies, as they will be able to pay more; therefore, they may need to decrease the census to accommodate staff levels. Davis verified that Agency Staff do not receive County benefits and retirements. They do not get County benefits, but the agency could offer benefits. Nankee, O'Brien, and Rolfsmeyer appreciate the reports she puts together and submits as well as the changes she has made.
12	<u>Health Department Update:</u> Siegenthaler gave report. They are busy planning booster clinics, which will take place each Thursday at the Lands' End Day Care Center. They plan on going into schools to offer school-based Covid-19 vaccination clinics for 5-11 year olds, and just finished the school-based flu shots. She believes school-based clinics are an important and efficient means to deliver a lot of vaccine quickly, but is anticipating that some parents may want to be with their children when they receive it. They are continuing with the regular Covid-19 vaccination clinics on Wednesday's at the Health Department Suite, and are currently offering flu vaccines to employees. There is drive-through testing on Tuesday and Thursday. There is ongoing recruitment for LTE's to increase their depth and an outstanding requirement for a Public Health Project Nurse. Carly Tibbits was hired as a Public Health Nurse replacing Kari Bennet. She is concerned about the pandemic and fatigue it has caused for her staff and herself stating that staff resiliency will be important, and that it is important that we support our staff. Davis asked if she was able to ensure staff are getting days off. Siegenthaler stated that they commit to this as a team and have a great team that works together and takes initiative to make this work and accommodate everyone. They have depth to cover time off, but are limited in depth for backup coverage for her as the Health Director. She also wanted to highlight the John's Hopkins Research Study where we were one of the top 25 counties in the United States indicating there was more information to come.
13	<u>Veterans Office Update:</u> Lindeman gave report. He shared that local service organizations are getting back to their regular meetings and holding more events in the communities. He is working on the winter edition of the newsletter, and there has been some interest from the countywide Veterans notification e-mails. He has been posting some different news releases from the VA on the County website newsfeed. The American Legion/Veterans of Foreign Wars is hosting a traditional Veteran's Day ceremony at the Iowa County Courthouse on November 11th at 11:00 am. Davis asked if the school was holding one this year and Lindeman shared that it would be limited compared to in the past. His first Veterans Relief Program application for the year came through last week. This program is statutorily required of every county to have veteran relief funds available for county resident veterans who need financial assistance, and Iowa County budgets \$3,000 each year. He is currently looking into a statewide program run by the Medical College of Wisconsin in Milwaukee called Live Today-Put it Away! This program promotes a statewide veteran suicide prevention endeavor and works with local gun shops to give veterans an avenue to turn in their firearms for safe storage if they are going through a difficult time. He plans to reach out to local gun shops to become authorized to provide the service once he receives more information. Rolfsmeyer stated that there will be a Veteran's Day service in Hollandale at the Elementary School at 10:00 am, mask will be required.
14	<u>Wednesday, December 8, 2021:</u> Approved for the next HHS Committee meeting at 5:00 p.m., HHS Center, Community Room, Dodgeville.
15	Motion by O'Brien and seconded by Rolfsmeyer to Adjourn. Aye: 4, Nay: 0. Meeting adjourned at 6:43 p.m.

AGENDA ITEM COVER SHEET

Title: 9-30-2021 Financial Reports for the Health & Human Services Committee

☒ Original

☐ Update

TO BE COMPLETED BY COUNTY DEPARTMENT HEAD

DESCRIPTION OF AGENDA ITEM (Please provide detailed information, including deadline):

9-30-2021 Preliminary financial report with a comparison of budget to actual year-do-date for the departments that report to the Health & Human Services Committee

RECOMMENDATIONS (IF ANY):

For informational purposes only

ANY ATTACHMENTS? (Only 1 copy is needed)

☒ Yes

☐ No

If yes, please list below:

Preliminary 9/30/2021 Financial Statements

FISCAL IMPACT:

None, status of the 2021 budgetary balances as of 9/30/2021 - preliminary

LEGAL REVIEW PERFORMED:

☐ Yes

☒ No

PUBLICATION REQUIRED:

☐ Yes

☒ No

STAFF PRESENTATION?:

☐ Yes

☒ No

How much time is needed?

COMPLETED BY: Jamie Gould

DEPT: Finance Department

2/3 VOTE REQUIRED:

☐ Yes

☒ No

TO BE COMPLETED BY COMMITTEE CHAIR

MEETING DATE:

AGENDA ITEM #

COMMITTEE ACTION:

	A	B	C	D	E	F	G	H	I
1	Iowa County - Financial Statement - includes Departments that report to the Health and Human Services Committee								
2	For the Period Ending September 30, 2021 (prepared 11/21/2021)								
3	Department	2021 Tax Levy Amount - Adopted	Budget Adjustments / Transfers	Carryovers From Prior Year	2021 Tax Levy + Budget Adjustments / Transfers / Carryovers	Revenues - other than Tax Levy	Expenditures	Excess (Deficiency) of Revenues over Expenditures	Notes
4	General Fund								
5	Health Dept.	276,964			276,964	400,458	682,623	(5,201)	
6	Veterans Service	74,296			74,296	11,283	71,705	13,874	
7	U.W. Extension	270,233			270,233	3,003	126,066	147,170	
8									
9	Total General Fund	621,493	-	-	621,493	414,744	880,394	155,843	
10									
11	Special Revenue & Capital Projects Funds								
12	Social Services	1,450,375			1,450,375	1,542,217	1,839,883	1,152,709	
13	ADRC	280,778			280,778	530,497	720,891	90,384	
14	Unified Services Fund	236,626			236,626	-	177,470	59,156	
15	Capital-Nursing Care Planning	-			-	-	-	-	
16									
17	Special Revenue and Capital Projects Funds Total	1,967,779	-	-	1,967,779	2,072,714	2,738,244	1,302,249	
18									
19	Enterprise Funds								
20	Bloomfield Healthcare & Rehab	374,221			374,221	4,033,730	3,654,719	753,232	
21									
22	Enterprise Funds Total	374,221	-	-	374,221	4,033,730	3,654,719	753,232	
23									
24	Total of All Funds	2,963,493	-	-	2,963,493	6,521,188	7,273,357	2,211,324	

	A	B	C	D	E	F	G	H	I
1	Departments that Report to the Iowa County Health and Human Services Committee								
2	Preliminary - For the period ending 9/30/2021 as of 11/21/2021								
3	Revenue - Compare Budget to Actual	2021 Adopted Annual Budget including Tax Levy	Budget Adjustments / Transfers	Carryovers From Prior Year	2021 REVISED BUDGET	Total Department YTD REVENUES	REMAINING BALANCE	% of Year completed	Actual YTD %
4	100 GENERAL FUND								
5	50 COUNTY HEALTH DEPARTMENT	574,062		-	574,062	400,458	173,604	69%	70%
6	64 VETERANS SERVICE OFFICE	10,800		-	10,800	11,283	(483)	69%	104%
7	82 UNIVERSITY EXTENSION PROGRAM	7,700			7,700	3,003	4,697	69%	39%
8									
9	TOTAL: GENERAL FUND	592,562		-	592,562	414,744	177,818	69%	70%
10	210 DEPARTMENT OF SOCIAL SERVICE								
11	60 SOCIAL SERVICES	2,908,392			2,908,392	1,646,601	1,261,791	69%	57%
12	220 AGING & DISB RESOURCE CENTER								
13	85 AGING & DISABILITY RESRC CENTR	819,682			819,682	811,275	8,407	69%	99%
14	230 UNIFIED SERVICES FUND								
15	56 UNIFIED SERVICES	236,626			236,626	236,626	-	100%	100%
16	400 CAPITAL PROJECTS FUND								
17	32 CAPITAL PROJECTS - Nursing Care Planning	-			-		-	69%	#DIV/0!
18	610 BLOOMFIELD								
19	54 BLOOMFIELD HLTH CARE & REHAB	5,178,499	1,162,404		6,340,903	4,407,951	1,932,952	69%	70%
20									
21	TOTAL OF ALL FUNDS	9,735,761	1,162,404	-	10,898,165	7,517,197	3,380,968	69%	69%
22									
23									

24	Expenditure - Compare Budget to Actual	2021 ADOPTED ANNUAL BUDGET	Budget Adjustments / Transfers	Carryovers From Prior Year	2021 REVISED BUDGET	Total Department YTD EXPENDITURES	REMAINING BALANCE	% of Year completed	Actual YTD %
25	100 GENERAL FUND								
26	50 COUNTY HEALTH DEPARTMENT	\$ 851,026			\$ 851,026	\$ 682,623	\$ 168,403	69%	80%
27	64 VETERANS SERVICE OFFICE	\$ 100,756		3,750	\$ 104,506	\$ 71,705	\$ 32,801	69%	69%
28	82 UNIVERSITY EXTENSION PROGRAM	\$ 277,933		11,697	\$ 289,630	\$ 126,066	\$ 163,564	69%	44%
29									
30	TOTAL: GENERAL FUND	\$ 1,229,715	\$ -	\$ 15,447	\$ 1,245,162	\$ 880,394	\$ 364,768	69%	71%
31	210 DEPARTMENT OF SOCIAL SERVICE								
32	60 SOCIAL SERVICES	\$ 2,908,392		\$ 7,816	\$ 2,916,208	\$ 1,839,883	\$ 1,076,325	69%	63%
33	220 AGING & DISABILITY RESOURCE								
34	85 AGING & DISABILITY RESOURCE	\$ 819,682			\$ 819,682	\$ 720,891	\$ 98,791	69%	88%
35	230 UNIFIED SERVICES FUND								
36	56 UNIFIED SERVICES	\$ 236,626			\$ 236,626	\$ 177,470	\$ 59,156	69%	75%
37	400 CAPITAL PROJECTS FUND								
38	32 CAPITAL PROJECTS - Nursing Care Planning	\$ -	\$ 50,000		\$ 50,000	\$ -	\$ 50,000	69%	0%
39	610 BLOOMFIELD HLTH CARE & REHAB								
40	54 BLOOMFIELD HLTH CARE & REHAB	\$ 5,178,499			\$ 5,178,499	\$ 3,654,719	\$ 1,523,780	69%	71%
41									
42	TOTAL OF ALL FUNDS	\$ 10,372,914	\$ 50,000	\$ 23,263	\$ 10,446,177	\$ 7,273,357	\$ 3,172,820	69%	70%

AGENDA ITEM COVER SHEET

Title: Consideration of UW-Eau Claire Administrative Residency Student for 2022

☒ Original

☐ Update

TO BE COMPLETED BY COUNTY DEPARTMENT HEAD

DESCRIPTION OF AGENDA ITEM (Please provide detailed information, including deadline):

UW- Eau Claire is requesting that Bloomfield Healthcare host a residency for a student pursuing a Healthcare Administration Degree. The residency would run from June 2022 to May 2023 with Echo Bristol as the preceptor.

RECOMMENDATIONS (IF ANY):

ANY ATTACHMENTS? (Only 1 copy is needed)

☒ Yes

☐ No

If yes, please list below:

Cover Letter, Resume

FISCAL IMPACT:

UW-Eau Claire pays a stipend to the residency students that we are responsible for. The stipend for the 2022-2023 residency is \$22,610 and this is paid quarterly. \$13,189 would be applied to the 2022 budget. We would absorb this expense by not replacing our Social Worker who will be off 3 months next summer (SW salary for 3 months = approx. \$14,367.) Additionally, there would be potential for other savings by utilizing the student in other roles throughout the year.

LEGAL REVIEW PERFORMED:

☐ Yes

☒ No

PUBLICATION REQUIRED:

☐ Yes

☒ No

STAFF PRESENTATION?:

☒ Yes

☐ No

How much time is needed? 10 min

COMPLETED BY: Echo Bristol

DEPT: Bloomfield

2/3 VOTE REQUIRED:

☐ Yes

☒ No

TO BE COMPLETED BY COMMITTEE CHAIR

MEETING DATE:

AGENDA ITEM #

COMMITTEE ACTION:

Aleah Wolter

University of Wisconsin - Eau Claire

wolterab7049@uwec.edu

608-495-1727

Dear Echo Bristol,

As a healthcare administration major at the University of Wisconsin - Eau Claire, it has come time for me to narrow down my choices as to where I would like to complete my 2022-2023 academic residency. With this in mind, Bloomfield Healthcare and Rehabilitation Center has become a contender and I would like to express my interest and excitement in the possibility of becoming your next student. Based on the diversity of services Bloomfield Healthcare and Rehabilitation Center offers and the attitude and outlook of the company, it has truly peaked my interest.

Though I lack previous experience in the field, it is made up for with passion. Reflecting on past jobs and experiences, I have always had a passion for people and caring. Because of this, I have found myself in customer service jobs time and time again, where I have picked up the skills that I utilize daily. This includes clear communication, working well with others, problem-solving, and above all else, empathy. Along with my passion for caring comes my strongest skill, which is empathy. Using this, I can build patient trust and a bond with coworkers that would set me apart from others.

With all things considered, I hope I can bring this work ethic and attitude to Bloomfield Healthcare and Rehabilitation Center. I look forward to hearing from you and do not hesitate to email or call me with any questions. Thank you for your time and consideration!

Sincerely,

Aleah Wolter

Aleah Wolter

Current Address: 2026 4th Street, Eau Claire, WI

Permanent Address: 1015 22nd Street, Reedsburg, WI

(608) 495-1727

aleahwolter@yahoo.com

Education

University of Wisconsin - Eau Claire, Eau Claire, WI

Anticipated graduation of 2023

Bachelor of Business Administration – Healthcare Administration

- Resident GPA: 3.02/4.0
- Resident Major GPA: 3.02/4.0
- Relevant Courses Completed: Introduction of Healthcare Administration, Principles of Macroeconomics, Introduction to Accounting, Business Writing, Principles of Microeconomics, Overview of the U.S. Healthcare System, Information Systems of Business, Business Law, and Human Nutrition

Involvement

American College of Healthcare Administrators

- Active member since 2020

Work Experience

Heritage Senior Living - Caregiver

Eau Claire, Wisconsin

July 2021-Present

- Assist residents with activities of daily living including bathing and bathroom needs
- Create a safe environment for residents to communicate and live comfortably
- Serve residents food according to their diets and individual service plans
- Provide a clean environment by changing sheets regularly and tidying resident rooms
- Complete charting for each resident helped throughout the shift
- Work as team to ensure proper care was provided to every resident

Monk's Bar and Grill - Lead Server

Eau Claire, Wisconsin

November 2019-Present

- Train new employees
- Ensure that the business is operating smoothly
- Serve customers within 4-6 table sections and 15+ person tables
- Occasional hosting and expo shifts
- Using point-of-sale systems
- Multitask to increase the satisfaction of coworkers and customers

Monk's Bar and Grill – Server

Lake Delton, Wisconsin

April 2019-January 2020

- Served customers within 4-6 table sections and 15+ person tables
- Used point-of-sale systems
- Multitasked to increase the satisfaction of coworkers and customers
- Worked as host and expo when scheduled or as needed

Polka Dot Pots – Team Member

Wisconsin Dells, Wisconsin

April 2018-April 2019

- Greeted and assisted customers who entered the store
- Outlined the process and provided a helping hand to customers throughout
- Safely handled products while loading and unloading the kiln
- Maintained the front of house and back of house stocking
- Used a point-of-sale system to complete the customer process



**Unified Community Services Director's Report
For
Iowa County HHS Meeting
12.8.21**

1	Administrative: a. Have begun initial training with new EHR (ECHO) b. Continuing Telehealth due to both counties remaining in high COVID transmission rates.
2	Outpatient Behavioral Health: a. Demand continues to outpace available services. Triaging & prioritizing AODA, AODA + Mental health & most severe needs. b. SOR3 award: \$550,806. Includes 2 case managers and one substance abuse counselor positions. Have hired 2 new case managers, and in process of interviewing clinicians. Also received extra mental health and substance abuse Block Grant funds from state, which will be used to hire an additional outpatient clinician. c. Prevention Program: Distributed Drug Take-back Site posters; Distributing Medication Safety brochures & lock bags; Narcan rescues: 1 in Grant County in October; 1 in Iowa County in November.
3	Community Support Program (CSP): Program at capacity. One client who had been hospitalized at Winnebago for almost a year has been transitioned to a group home in the community.
4	Emergency Services Program: a. Continued high level of crisis calls. b. Assisted a local school following a suicide.
5	Birth to 3/Children's Long-Term Support/Adult Protective Services: Increasing number of referrals. While there were 19 in 2020, there have already been 38 referrals so far this year.
6	Financial/Administrative: Patient accounts department collected \$130,863 in operating revenue for October—an increase of \$90,388 compared to October of 2020.
7	Comprehensive Community Services (CCS): Currently serving approximately 30 clients. Working on developing a contract with a local private practice clinic to provide counseling services for CCS clients.
8	Other: N/A

HHS Committee Meeting – 12/8/2021
Report for University of Wisconsin – Madison, Division of Extension

UW update:

Food Wellness/Nutrition position search to fill the void from Donna Peterson retiring. There was one potential candidate from the first round of interviews, but she refused the position due to financial concerns. The position has been re-posted and will close on December 3. To streamline the process, the hiring team discussed the possibility of doing one longer interview rather than a series of shorter interviews. They hope to have the position filled by January 1st. Once that position is filled, they will work on filling Nutrition Educator position.

In November, Gene Schriefer, our Ag Educator, accepted a position with Farm Service Agency as the Director for the State of Wisconsin. In Gene's absence, Ag Educators in the region have stepped up to assist Iowa County in answering any Agriculture-related questions that come up. It has yet to be determined as to what will happen with that Ag Educator position. It is believed that Extension's potential plan is to move to a regional educator system as Ag Educator positions open up (retirements, etc). There would be educators who specialize in certain areas and cover a designated region.

Iowa County Educator Highlights:

Human Development and Relationships – The Healthy Aging in Rural Towns (HeART) project provides support to older adults and their families/caregivers. It does not duplicate the work that is done by the ADRC, but extends and enhances the work that they do. Ruth is working with Shelly Reukauf from ADRC to offer "Powerful Tools for Caregivers," a virtual series offering self-care ideas for caregivers. Through the HCE, Ruth offered information to members regarding "managing heirlooms that nobody wants."

Community Development – Updates on the funding status of two ISP proposed broadband grant application/projects: MHTC project, which involved a grant request of \$610,405.00, was not funded, while the LightSpeed (Reedsburg Utility Commission) project, which involved a grant request of \$2,025,000.00, was funded. A new round of PSC funding totaling \$100M through the State of Wisconsin was just announced and that grant round opens on or around December 2, 2021. In addition, President Biden's infrastructure bill that recently passed allocates \$65B to broadband infrastructure. On November 16, Barry was one of fifteen presenters for the Wisconsin Broadband Summit attending by almost 200 participants via Zoom. The survey that was created in September 2020 for accessing broadband in Iowa County has received attention throughout the state and Barry was asked to talk about the survey and the results at the summit. Lastly, the CLA board and committees we were able to create an outline for year 2 of a

virtual CLA offering and will continue to develop the curriculum and format. The goal is that our 2022 CLA program will start in March.

Natural Resources – Joe identified two (2) goals are being worked on for our Area 17 region. First, work with watershed groups, farmer-led groups, and individuals to employ land management practices that improve the water quality of Wisconsin's water resources. Second, work with watershed groups, farmer-led groups, and agency partners to have the skills and capacity to influence landowners, land managers, and communities that will ultimately improve the quality of Wisconsin's water resources. Some highlights include a WDNR Surface Water Grant application in collaboration with the Land Conservation Office and UW-Platteville. Also, a farmer survey that was conducted in the Knight Hollow watershed.

4H – Sarah began with two questions that she posed in her report: Which project was the top choice in 2020-21 for Iowa County Youth (Photography), and what percentage of 4-H youth were from the city vs a farm (59% city, 41% farm). Area 4-H youth recorded 25-second messages using a cell phone app that were aired on WGLR during National 4-H Week (October 3rd-9th). To be approved adult leaders, volunteers must attend a 1-hr training, complete an online Mandated Reporter Training session, and have background checks performed every four years. Iowa County Mental Health First Aid committee has begun meeting again. Upcoming: Holiday Science Zoom, camp counselor training, winter educational activities, crunching survey results.

December 2021 HHS Committee Meeting

Social Services Department Update

1. This year's Holiday Project is in progress. This is a project where children and families are provided gifts and food for the holidays. Staff and our community partners make referrals to this project. Last year we served 109 adults and 187 children. Thirty-seven of the adults were elderly. Southwest CAP donates space for us to collect and distribute these gifts. The gifts are scheduled to be picked up on December 20th and 21st this year. Many community organizations and individuals support this project through cash donations, gift donations and adopt-a-family projects. We have operated this project since 1989.
2. Wisconsin County Human Services Association (WCHSA) held a summit on serving youth with complex needs on December 1, 2021. There is a crisis in finding services and placements for these complex needs youth in Wisconsin. Many counties are utilizing out of state providers to serve this population. An Organizational Effectiveness model of change is being facilitated to identify solutions to this issue. A morning session, to gather information from key stakeholders, was used to collect possible actions to solve this problem. An afternoon session, of County only personnel, met to evaluate the information gathered in the morning session. I have included a summary of previous efforts to address this issue for your review.
3. WCHSA will hold their fall conference on December 2nd & 3rd. I will provide an update at the meeting because this written update was produced before the conference.
4. Wisconsin Home Energy Assistance Program (WHEAP) started October 1, 2021. This program provide heat and electricity assistance for individuals and families that qualify. Payments are made directly to the energy provider. Furnace repair or replacement can also be funded in an emergency. Energy Services Inc. are processing all online applications this year. We anticipate they will handle 5% of the cases.
5. The Directors of the Southern Economic Support Consortium met on November 2, 2021 to review and possibly modify services in our seven county consortium. Jefferson, Rock, Green, Lafayette, Iowa, Grant and Crawford counties are members of this consortium. The 2021 management report indicated the consortium has met and exceeded all of the mandated service standards. Our consortium is at or near the top of the state statistics for services provided. The directors did not make any modifications to our contract or operations.
6. The ADRC Taxi will change their schedule in 2022. It will operate three days a week in Dodgeville (M, W&F) and two days a week for rural taxi services (Tu,&Th).
7. The ADRC rural taxi will be offering free rides to riders over 60 through the end of the year.

**Wisconsin County Human Services Association
Developing Services for Youth with Complex Needs
Summary of Recommendations**

Background and Challenges

The Wisconsin County Human Services Association (WCHSA) is a professional association whose membership includes Human Services agencies across the state. WCHSA *"promotes best practice, creates professional alliances and develops partnerships in service delivery."*

Since 2016 WCHSA, in collaboration with the Wisconsin Association of Family and Children Agencies (WAFCA), Department of Human Services (DHS), and Department of Children and Families (DCF), has been assessing multiple ideas for creating a continuum of care that includes in-state placement options for youth with complex needs.

Current data shows the number of youths with complex needs placed out-of-state grew from 44 in 2016 to 119 in 2020. During this five-year time span 250 youths from 46 different counties were placed out-of-state for services. In 2019 counties paid \$9,062,105 to out-of-state providers.

Youth with complex needs have a right to receive a continuum of skilled care that keeps them connected to their families and communities. To develop in-state options for youth, WCHSA launched an abridged Organizational Effectiveness (OE) Initiative. The OE Initiative is organizing the recommendations from multiple efforts, sharing the information at a Summit on December 1, 2021, of key stakeholders, and obtaining input on how to prioritize the recommendations.

As a result of the summit, innovative ideas and lessons learned will be added to the summary. In January 2022, the combined list will be shared with OE Team of stakeholders and be the basis for developing an OE Plan.

Summary of Recommendations

The following documents were reviewed to prepare the combined list of recommendations.

1. Final Residential Recommendations from Workgroup on Children with Complex Needs 2.22.18
2. Demonstration Project Elements 2.22.18 (Developed by Workgroup)
3. Memo to WAFCA on Complex Children 6.20.19 (Written by provider member agency)
4. Serving Youth with Complex Needs DCF and WAFCA Meeting (Power Point) 6.27.19
5. Project Brief 7.19.21 (Developed by DHS for a Psychiatric Residential Treatment Facility PRTF)
6. Complex Youth Possibilities 8.9.21 (Developed by WCHSA)
7. Complex Youth Possibilities DRAFT DHS/DCF consolidation 9.22.21

2018

Recommendations from Workgroup on Children with Complex Needs

- **Demonstration Project: Intensive Residential Services with Aftercare**
Elements of the Proposed Model
 - Clinical Care / Treatment Staffing
 - Direct Care Staffing
 - Physical Facility
 - Aftercare Service
- **State partnership for funding placements** for two years to launch facility and make it self-sustaining.
- Create a **referral process** to include a centralized review team for all applicants, standard criteria, and universal intake.
- DCF and Providers collaborate to create a trauma informed and accountability approach to **licensing**.
- **Build relationships with law enforcement, hospitals, and crisis services** to facilitate system partners in developing collaborative approaches to working with youth and their families when “system rules get in the way.”
- **Liability Reform** to ensure Providers the same liability protections as government when serving high-risk youth.

2019

Recommendations from Provider Agency to WAFCA

- **Collaborate with DCF to review Rate Regulation and DCF Dashboards**
 - Higher daily rates would allow for innovation and system changes necessary to build a responsive continuum of care.
 - Allowing children to move up and down through various levels of care without court involvement.
 - Allowing locked units equipped with cameras to increase safety for clients and staff and create a therapeutic environment of healing.
 - Accessing psychiatric services and supports to increase a flexible response for vulnerable children.
 - Increasing the opportunity to engage and involve families.
 - Collaborate with DCF to incorporate risk adjustment into the DCF dashboards. **(COMPLETED)**

Recommendations from June 2019 Meeting with DCF and WFA

- **Demonstration Project: Intensive Residential Services with Aftercare**
Elements of the Proposed Project

- Sustainable funding structure
 - Experienced direct care staff, including clinicians
 - Psychiatric back up
 - Crisis support/crisis team
 - Concurrent engagement with family and aftercare
 - Fluid step-up and step-down for youth
 - Use of video recording
 - Locked and secured facility
- **Funding Options to Support Demonstration Project**
 - Funding for facility for minimum of three years
 - Allow Expense-based contracts
 - Set daily rate with all beds purchased and a bed hold rate
 - Transparent rate calculation process
 - Identify additional payors (Medicaid, schools)
- **DCF Strategic Plan Considerations for Supporting Services**
 - Review options available through Family First
 - Funds for a secure residential facility, youth crisis stabilization facility and new community-based services
 - Funds to expand Care4Kids and Wraparound Services

2021

DHS Project Brief

- **Project Brief: Wisconsin Psychiatric Residential Treatment Facility**
 - Establish a new provider type in Wisconsin that is a Medicaid reimbursable Psychiatric Residential Treatment Facility (PRTF).
 - Stand-alone, inpatient psychiatric setting for youth that will offer intensive and focused mental health treatment.
 - Promote successful return home or to a less restrictive community setting as soon as clinically feasible.
 - Develop a white paper for the Project to inform a legislative proposal for inclusion in 23-25 Biennial Budget or possible stand-alone legislation.

Complex Youth Needs Overview Lists from WCHSA and consolidation from DCF and DHS (Includes all recommendations surfaced 2016 – 2021 plus six additional recommendations)

- **Share and analyze data** on youth placed out-of-state for past five years. (Completed)

- Hold a **“Strategy Summit”** to develop agreed upon actions for moving forward with developing services for youth with complex needs. (December 2021)
- Mainstream licensing requirements for **Level 5** foster homes
- **Coordinate with WAFCA** to determine current needs of Providers.
- Work with **congregate care facilities** to determine their capacity to service youth with complex needs.
- Create **training opportunities** for providers.

Conclusion

A broad array of recommendation has been created. Recommendations include quick wins and short- and long- term planning. Key themes include a demonstration project for an in-state placement options, review of rates, initial state funding, and most importantly building and sustaining the partnerships that are needed to move forward with building a continuum of services for youth with complex needs.