



AGENDA - ADRC of Southwest Wisconsin-Iowa County Board
Tuesday, February 22, 2022 at 10:00 a.m.

Conference Call: 1-312-626-6799

Zoom Meeting ID: 847 6317 8672

Passcode: 798394

<https://us02web.zoom.us/j/84763178672?pwd=NE1lcGlJOFQzeHBJallqTUVIUGFCZz09>

**Health & Human Services Center, Community Room,
 303 W Chapel St., Dodgeville, WI 53533**

**Iowa
 County
 Wisconsin**

1	Call to order.
2	Roll Call.
3	Approve the agenda for this February 22, 2022 meeting.
4	Approve the minutes of the January 25, 2022 meeting.
5	Report from committee members and an opportunity for members of the audience to address the committee. No action will be taken.
6	Review ADRC Monthly Financial Summaries. No action will be taken.
7	Stepping Up Your Nutrition. Brittany Mainwaring presenter.
8	Review Iowa County Health Equipment Loan Program (H.E.L.P) currently managed at Bloomfield HC & R.
9	Department Reports: a) SUN: b) ADRC: (EBS, DBS, I&A, and Transportation)
10	ADRC Manager: a) ADRC Managers Report b) Advocacy Updates
11	Set next meeting date: Tuesday, March 22, 2022 at Health & Human Services Center, 303 W. Chapel Street, Dodgeville, WI 53533. 10:00 a.m. Zoom will still be an option.
12	Adjournment.
	Posting verified by: ADRC Date: 2.16.2022 Initials: JO/mbo

TUESDAY, JANUARY 25, 2022

State of
Wisconsin
County of
Iowa

**UNAPPROVED MINUTES OF THE ADRC OF SOUTHWEST WISCONSIN,
IOWA COUNTY BOARD MEETING HELD
TUESDAY, JANUARY 25, 2022 at 10:00 a.m.
HEALTH & HUMAN SERVICES CENTER,
303 W. CHAPEL ST., DODGEVILLE, WI 53533**

2022-01

Item		Index
1)	Chairperson O'Brien called the meeting to order at 10:04 a.m.	Call to Order
2)	Roll Call – Members Present in Community Room: W. Michael Britt, Dianne Evans, William Ladewig, Jeremy Meek, Justin O'Brien, Marilyn Rolfsmeyer, Susan Schroeder, and George Swamp. Members Present Remotely: Kathy Elliott, Elsie Jane Murphy, and J. Patrick Reilly. Excused: Nancy Clements, Lori Fisher, and Lynn Munz. Others Present in Community Room: Paula Daentl and Tom Slaney. Others Present Remotely: Valerie Hiltbrand, Renae Kratcha, Nikki Mumm, and Marylee Oleson.	Roll Call
3)	Approval of the January 25, 2022 Agenda. Motion by Ladewig and seconded by Britt to accept the agenda. Motion carried.	Agenda Approval
4)	Approval of the December 7, 2021 meeting minutes. Motion by Ladewig and seconded by Rolfsmeyer to accept the meeting minutes. O'Brien misspoke on item #5 - Bruce Paull was working for HeART Coalition not SUN. Motion to correct and approve made by Ladewig and seconded by Evans. Motion carried.	Meeting Minutes Approval
5)	The Iowa County Board of Supervisors moved to close Bloomfield Healthcare & Rehab Center (aka Bloomfield). Chair O'Brien said it would remain open until last resident is situated. All staff, residents, and families have been informed. Extended severance packages were presented to employees. ADRC is assisting with some resident relocations. Hearts go out to everyone involved. Main cause is economics and reduced labor force. Severe revenue losses since 2012. Severe infrastructure problems and safety concerns as well. Explored many alternatives and other options over the years. COVID crisis also affected employee retention. Contracted employees are very expensive. Murphy asked how many residents are currently there. O'Brien stated they have 33 residents. Rolfsmeyer questioned what would happen to residents whom need nursing home care since Bloomfield is no longer an option. Hiltbrand interjected: If a resident qualifies for Medicaid, most nursing homes in the area take Medicaid recipients. Just as they do now, the ADRC or the hospital will help the family find a place. Rolfsmeyer asked would the resident get to stay in Iowa County. Hiltbrand said it is a possibility that there aren't beds available in Iowa County, which happens currently. O'Brien said there are 14 residents at Bloomfield who are from other counties. Ladewig said Bloomfield has medical equipment for loan. Will the ADRC take that over? Hiltbrand said she has a meeting set up with the County Administrator to discuss the Loan Closet, which is a great program. Slaney said the Iowa County Maintenance Department has administered the Loan Closet and will most likely continue to administer. Schroeder asked that this be kept on the agenda next month. Hiltbrand reminded all that the ADRC would be very involved with assisting residents and staff.	Bloomfield Healthcare & Rehab Center Update
6)	O'Brien told the Board to sign a card that was being passed around thanking Judy Lindholm for her years of service to the Board. Mentioned the News & Views newsletter is a wonderful, informative publication.	Members of audience address Committee
7)	Nikki Mumm, Business Manager, presented. Report Provided. No comments.	Monthly Financial

		Summary
8)	Review Department Reports: SUN (Seniors United for Nutrition): Cecile McManus, SUN Director for Iowa and Lafayette Counties, unable to attend. Hiltbrand read her report: • Hired a Financial/Office Assistant who will begin on February 10. Jay Loop will stay until the end of February to train her. Wishing Loop the best in his retirement. • We have an applicant for the Dodgeville manager position for 3 days/week. I will be setting up an interview this week. I am open to a shared position. • We continue to experience supply chain issues, mostly meats and foam containers that are necessary for home delivered meals. • We have currently received \$8165 from the Annual Appeal. Donations are still coming in; the goal is \$10,000. • Family Care programs; Inclusa, My Choice Wisconsin and IRIS, are increasing meal payments by 5% due to ARPA funds. They must pay the full cost of the meal. • The closing of Bloomfield presents a great challenge for us: they currently provide all meals for Dodgeville, up to 70 meals/day. I have spoken with Sheriff Michek, and will be contacting the food service vendor for the Law Enforcement Center to see if they can provide these meals. We appreciate everything Bloomfield has done for us. I will keep you all posted as things progress. • The total number of meals served for 2021 was 56,469. Record year. Rolfsmeyer asked when the food service would be operating at Law Enforcement Center. O'Brien said the hope is when all move into the new building. Currently contract out. Evans is concerned about the nutritional value of their meals versus what SUN needs. Ladewig asked if Lands' End food service could provide the meals in the interim. Britt questioned if there have been talks about turning Bloomfield into a place like Stonefield Apartments that would provide residents with a place to live and a meal? ADRC Transportation: Report provided. Paula Daentl presented. Taxi changes. City of Dodgeville is now Mondays, Wednesdays, and Fridays. Rural taxi is Tuesdays and Thursdays. City of Dodgeville has 9.6 riders a day and Rural Taxi has 3.4 riders a day. Six rides on Rural Taxi days is very busy. Rural riders are very appreciative. Expanded our service to go five miles outside of Iowa County. Most popular spots are Walmart, and then grocery pickup/delivery from Walmart. Driver Escort program (non-emergency medical appointments only) has 21 volunteers. Slaney commended Daentl who realized there was a higher demand for services in Dodgeville, so we pivoted directions. Britt, who volunteers for LIFT, asked if there was a coordination between agencies. Yes, per Daentl. Have quarterly SWTT meetings and weekly calls between agencies, to name a few. Evans remarked that this is remarkable service. I&A (Information & Assistance): Report provided. Hiltbrand mentioned the I&As are very busy. Ladewig asked if there had been an influx in calls for heating bill assistance. Hiltbrand is unsure if we are getting any more calls than usual. Slaney said Economic Support Specialists (ESS) handle the heating assistance program. EBS (Elder Benefit Specialist): Report provided at the meeting. Renae Kratcha presented. Hiltbrand mentioned we would be posting the vacant DBS position soon. Kratcha stated that Medicare Part D season ended December 7 and was a valuable	Review Department Reports

	learning experience. Most customers did phone enrollments. Rolfsmeyer questioned if anyone is serving the DBS population since there are no numbers on the reports. Hiltbrand responded that other specialists or counties are assisting those customers and they aren't reflected on the DBS report only because of the database system. They are being reported elsewhere and they are being helped. We are serving that population, just not through the DBS at this time. O'Brien asked if Lafayette County has a DBS. Hiltbrand said the person started two weeks ago and is currently training.	
9)	<u>ADRC Manager's Report:</u> Valerie Hiltbrand presented remotely. • Staff continue to encourage phone or zoom but will meet in-person if needed. • Staff are assisting Lafayette County ADRC, which has three vacant positions. Grant and Green Counties are fully staffed! • The Prevention Coordinator has provided the 2022 Prevention Program Calendar. Will try to adhere to it. Please share with family and friends. • Virtual Yoga for Seniors flyer was provided. It is a research project. Please consider applying or pass on to a friend. • We are always recruiting for volunteer leaders for our prevention programs. Consider applying. • Virtual Book Club has been postponed due to lack of participants. Will revise advertising. • ADRC staff member presented to a UW-Platteville School of Education class. Brought awareness of ADRC services for students 17.5 years and older. • Disability Awareness Day-opportunity to work with Special Education departments, again to bring awareness of our services. • Dementia Stabilization Unit in Monroe is now accepting patients. It was a few years in the making and is so exciting to all involved. • ADRC is again assisting the AARP Tax Aides with scheduling tax appointments in Dodgeville and Spring Green. Service is free. Ladewig asked if the Holiday Project was successful. Hiltbrand and Slaney stated it was and they were pleased with the number of elderly adults and families the Project was able to help. Lori Cerutti is the coordinator and does a terrific job. <u>Advocacy Updates:</u> • Voting flyer was included in packets.	ADRC Manager
10)	Tuesday, February 22, 2022 approved for the next ADRC Board meeting. 10:00 a.m., HHS Center, Community Room, Dodgeville. Zoom is still an option.	Next Meeting Date
11)	Motion by Ladewig and seconded by Meek to Adjourn. Motion carried. Meeting adjourned at 11:14 a.m.	Adjourn

**AGING & DISABILITY RESOURCE CENTER
REVENUE AND EXPENDITURE SUMMARIZATION
JANUARY 2022**

Income **\$322,399.24**

- Income includes tax levy, driver escort co-payments, reimbursement from Veterans Service Office for driver escort rides, city taxi payments, and rural taxi payments
 - 2021 tax levy (included in the amount above): \$321,099.00

Expenditures **\$28,971.79**

- Expenses include payroll and fringes, Aging & Disability Professional Association of Wisconsin (ADPAW) membership, office supplies, postage, City of Dodgeville Taxi expenses, Rural Taxi expenses, ADRC Care-A-Van Bus expenses, volunteer driver reimbursement, caregiver respite.

Disability Benefit Specialist: Elder Benefit Specialist: Renae Kratcha Jan 2022 Program Report

This report provides a statistical analysis of benefit specialist (Ben Spec) program services, as reported in the Social Assistance Management System (SAMS) database. The report focuses on legal and benefits-related assistance or "cases." It excludes general information and referral contacts, as well as public and media outreach activities.

NEW CLIENT

A client is defined as a person who had one or more contacts related to a case during the reporting period. A new client is defined as a person whose earliest recorded contact involving legal or benefits-related assistance falls within the reporting period.

Disability Benefit Specialist: 0

Elder Benefit Specialist: 17

CASE

A case is defined as an issue that the Ben Spec helped a client to resolve. Multiple cases may be associated with a single client. A case is regarded as opened when a Ben Spec records the first contact related to an issue. A case is regarded as closed when the last contact related to the issue includes an outcome. A carryover case is a case that was opened prior to the start of the reporting period. A case is regarded as remaining open if it lacks an outcome as of the last day of the reporting period.

Disability Benefit Specialist:

Open Cases: 0 Closed Cases: 0

Elder Benefit Specialist:

Open Cases: 83 Closed Cases: 47

CLIENT CHARACTERISTICS

This report looks at demographic characteristics for all clients who had one or more contacts related to a case during the reporting period.

18-59:

60-69: 27

70-79: 12

80-89: 1

90-99: 1

MONETARY IMPACT

Monetary impact, recorded at time of case closure, is the estimated value of any benefits that a Ben Spec helped a client to obtain or preserve. This report looks at monetary impact for all cases closed during the reporting period.

Disability Benefit Specialist:

Elder Benefit Specialist: **\$156,151.00**

Information & Assistance Report

For January 2022

Brittany Mainwaring, Katie Batton, & Jenny Huffman

Total number of contacts: 468

Encounter Contacts: 418

This number reflects the number calls, walk-ins, scheduled office appointments or home visits for people requesting Information. This information can include private pay resource information, Medicaid basics, application for Medicaid, Food Share, Badger Care, requests for in-home information, etc.

Referrals from Nursing Homes: 2

Home visits: 11

Scheduled Office Visits/Zoom Chats/Phone Calls: 6

Number of Functional Screens Administered: 7

A functional screen consists of a series of questions about a person's daily functioning (i.e. bathing, dressing, eating, chores, decision making etc). Identifying areas of need and the causes of these needs determines a person's functional eligibility for long-term care programs. These screens are usually completed in the client's home and last anywhere from 1 ½ to 2 hours of face-to-face interview time. Information and Assistance Specialist's then compile medical records and collateral contacts to verify information and enter the screen into a state database. When entering the screen, Information and Assistance Specialist's make detailed notes on every choice and observation placed in the screen. Completion of one functional screen can take up to 8-9 hours.

Number of Nursing Home Relocations: 0

A Nursing Home Relocation is when Medical Assistance is paying for a person's stay in the nursing home and they want to discharge back into the community. The individual is able to directly enroll into a long-term care service, either Family Care or IRIS, because they are already receiving Medicaid services. The long-term care program helps them "relocate" back into the community.

Number of People Enrolled in Family Care: 3

Family Care is a program that provides services and supports to people with physical disabilities, developmental disabilities and frail elders. In this area of the state, consumers have the choice between two Managed Care Organizations: Inluka and My Choice Wisconsin, which provide the Family Care Program. The services, which are offered by the Managed Care Organization, are coordinated by their staff in conjunction with the customer. These services are purchased by the Managed Care Organization from their own network of providers. Information and Assistance Specialists meet with individuals about to enroll in long-term care to provide needed information for the client to make the decision that fits his/her situation the best.

Number of People Referred to IRIS: 0

IRIS, (Include, Respect, I Self-Direct) is another program which also provides funding for services. The Management Group (TMG), Connections and Advocates4U in this area of the state administer the IRIS program. This is a self-directed program and gives the customer more of the responsibility of choosing providers and managing their own monthly budget. Information and Assistance Specialist's meet with individuals about to enroll in long-term care to provide needed information for the client to make the decision that fits his/her situation the best.

Additional meetings and other events:**Examples:**

Information and Assistance Specialist's work as a part of *Regional function teams* to maintain quality assurance while serving the community. The Regional Aging and Disability Resource Center consists of Grant, Green, Iowa and Lafayette counties.

Information and Assistance Specialist's also work on transitioning students from the world of high school and child waiver programs to adult programs. This can be in the form of completing functional screens, options counseling, attending Individualized Educational Program (progress) meetings and the County Communities on Transition (CCOT) meetings.

Further education in the field of human services is also required, and is often fulfilled through attendance of state conferences and other trainings.

This month, staff participated in the following:

Other meetings/events:

Stepping On, Yoga for Seniors, Gender Identity Training, Homeless Coalition, Regional I&A Subcommittee

Key:

CCoT- County Communities on Transition

DSS- Department Social Services

I&A- Information and Assistance Specialist

IEP- Individualized Education Program

IRIS- Include, Respect, I Self Direct

MCO- Managed Care Organization

MDS Q- Minimum Data Set

TRANSPORTATION COORDINATOR'S REPORT

January 2022

Submitted by Paula Daentl

DRIVER ESCORT SERVICES

Current Month	2021	YTD	2022	YTD
Total Units of Service Provided:	172	172	164	164
Current Month	2021	YTD	2022	YTD
Driver Escort Fees Deposited:	\$803.28	\$803.28	\$599.74	\$599.74

ADRC TAXI SERVICES

Current Month	2021	YTD	2022	YTD
Total Units of Service Provided:	236	236	283	283
Current Month	2020	YTD	2022	YTD
ADRC Taxi Fees Deposited:	\$322.08	\$322.08	\$387.50	\$387.50

- We averaged 10.59 Taxi riders per day.

RURAL TAXI SERVICES

Current Month	2021	YTD	2022	YTD
Total Units of Service Provided:	28	28	72	72
Current Month	2021	YTD	2022	YTD
ADRC Taxi Fees Deposited:	\$81.50	\$81.50	\$313.00	\$313.00

- We averaged 3.29 Rural Taxi riders per day.

CARE A VAN SERVICES

Current Month	2021	YTD	2022	YTD
Total Units of Service Provided:	0	0	0	0
Current Month	2021	YTD	2022	YTD
Donations Collected:	\$0.00	\$0.00	\$0.00	\$0.00
Current Month	2021	YTD	2022	YTD
Total Days Cancelled:	0	0	0	0

- We averaged 0.00 Care A Van riders per trip. (Bus trips suspended due to Pandemic.)



ADRC Manager's Report

February 2022 ADRC Board Meeting

ADRC Office:

Staff are encouraging consumers to meet over the phone or by zoom but can still meet with consumers in person if needed. The ADRC is advertising for a Disability Benefit Specialist again. We are making plans for virtual and in-person activities for 2022. If you know of any locations throughout the county that could accommodate in-person and/or virtual presentations, please let us know.

Bloomfield Healthcare:

The ADRC is working closely with Bloomfield and the Relocation Team. ADRC staff are participating in weekly meetings with the team. Staff are also attending discharge planning meetings when invited. Discussions about the continuation of the Health Equipment Loan Program (HELP) have also been taking place.

ADRC Programs/Services

Prevention:

The Prevention Coordinator has made a prevention calendar for 2022 with plans to offer some in-person programming. This calendar is subject to change. We will put information about upcoming programs in the News and Views. We are looking for more prevention facilitators and co-facilitators. Interested individuals can contact Valerie at the ADRC to discuss options.

-Stepping Up Your Nutrition will be held twice during the month of March:

-Virtually on Tuesday, March 8th at 1:30PM.

-In-person at the Dodgeville SUN Dining Site on Tuesday, March 29th at 8:30AM.

-Virtual Yoga for Seniors is taking place right now and a second round will start on Wednesday, March 9. This is a partnership with the University of Wisconsin-Madison and is a research project. Please consider this for yourself or pass the information along to someone who may be interested. Green, Grant, Lafayette, and Crawford Counties are also participating.

-Boost Your Brain and Memory (virtual) will run 4/11/22-5/23/22.

-Savvy Caregiver Class (virtual) will run 4/27/22-6/8/22.

We will continue to use some COVID Vaccine grant funds to educate the community about COVID-19 Vaccines and Boosters, through our News and Views and other local papers.

Caregiver Support Program:

"Mug Club for Caregivers" meets virtually on the third Tuesday of the month from 10:30-11:30, hosted by our Caregiver Coordinator and the regional Dementia Care Specialist. We continue to work with the Healthy Aging in Rural Towns (HeART) Coalition which has a special focus on caregivers.

You can find FREE telephone caregiver trainings at: www.caregiverteleconnection.org

Virtual Book Club: *Creating Moments of Joy Along the Alzheimer's Journey*, has been postponed due to low enrollment. If you know of anyone who might want to participate, please have them contact our office so we can get them connected.

Recent and Upcoming Events:

When available, the ADRC has been assisting the SUN Program with meal delivery.

March is National Nutrition Month.

Advancing the Science: The Latest in Alzheimer's and Dementia Research (virtual) will be held Thursday, March 24 from 2:00-3:30.

April is Volunteer Appreciation Month. The ADRC utilizes volunteers for Driver Escort, Prevention Programs, Guardianships and our ADRC Board. We appreciate our volunteer's time and talents.

April is Advanced Directives Awareness Month. Do you have yours in place? Do your agents know you have selected them? Is a copy of the document easily accessible to your family or agents?

Advocacy:

Spring Election: Rural Iowa County residents can schedule a ride to the polls with the Iowa County Rural Taxi on Tuesday, April 5, 2022.

Wisconsin Aging Advocacy Network is planning a Virtual Aging Advocacy Day in May. I will forward information when it becomes available.

Respectfully submitted,

Valerie Hiltbrand, ADRC Manager
ADRC of Southwest Wisconsin
303 W. Chapel St.
Dodgeville, WI 53533
Telephone 608-930-9835
Fax 608-935-0355
www.adrcswwi.org



STEPPING UP YOUR NUTRITION™

Did You Know?

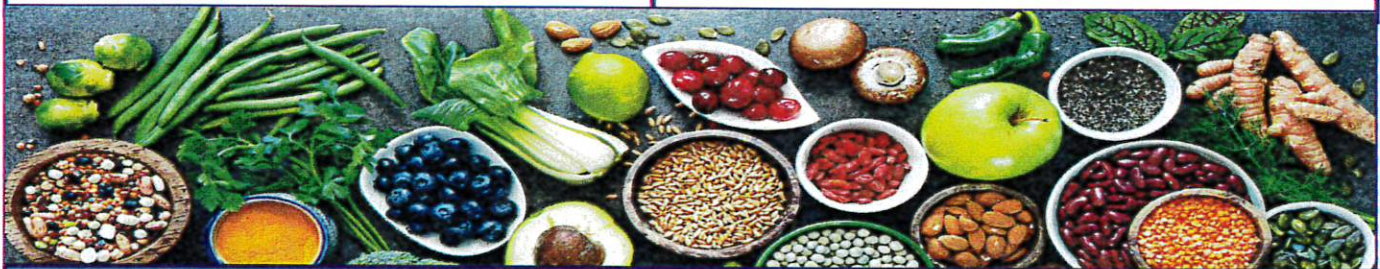
- ◇ Malnutrition can cause muscle loss and dizziness which can increase your risk of falls.
- ◇ If you have two more chronic conditions, you may be at risk of malnutrition.

You May Be At Risk For Malnutrition If You Are:

- ◇ Losing Weight Without Dieting
- ◇ Not Getting Enough To Eat
- ◇ Losing Muscle Strength
- ◇ Not Drinking Enough Fluids

Join Us To Learn:

- ◇ How Nutrition Affects Falls
- ◇ Why Muscle Matters
- ◇ How To Get Enough Protein & Fluid
- ◇ What You Can Do To Eat Better & Improve Your Health



Virtual: Tuesday March 8th, 1:30-4:00 PM

In Person: Tuesday March 29th 8:30-11:00 AM
Hidden Valley Church, Dodgeville

Contact The ADRC To Register at 608-930-9835!

MAC
Maintaining Active Citizens
Your Area Agency on Aging
Dodgeville, Wisconsin, Wisconsin, Wisconsin

MARYLAND
DEPARTMENT OF AGING

GWaar
Greater Wisconsin
Agency on Aging Resources, Inc.

ADRC
Aging & Disability Resource Center