This meeting will have a videoconferencing/teleconferencing option. As such, it is possible a quorum of board members may be in attendance via electronic means and not physically present. In accordance with Wisconsin law, the meeting will remain open to the public. The public may attend in person at the location noted on the agenda. The public is encouraged to attend via electronic means. If anyone would like to speak at the meeting, County Board Rules require they contact the ADRC Manager in advance to register. 608.930.9835.

The public is encouraged and requested to attend via electronic means.



AGENDA - ADRC of Southwest WI-lowa County Board Tuesday, May 25, 2021 at 10:00 a.m. Conference Call: 1-312-626-6799 Zoom Meeting ID: 865-0801-0297

Passcode: 797839

https://us02web.zoom.us/j/86508010297?pwd=WXEwZDVI

L1MyaVRSR204NjRTb1pPZz09

Health & Human Services Center, Community Room, 303 W Chapel St., Dodgeville, WI 53533

Iowa County Wisconsin

1	Call to order.
2	Roll Call.
3	Election of the ADRC Board Chairperson for a one-year term.
4	Election of the ADRC Board Vice-Chairperson for a one-year term.
5	Election of the ADRC Board Secretary for a one-year term.
6	Approve the agenda for this May 25, 2021 meeting.
7	Approve the minutes of the April 27, 2021 meeting.
8	Report from committee members and an opportunity for members of the audience to address the committee. No action will be taken.
9	Review ADRC Monthly Financial Summaries. No action will be taken.
10	Nikki Mumm, Business Manager – Review ADRC Year-End Financials. No action will be taken.
11	Review ADRC Board By-Laws. No action will be taken.
12	Review ADRC Board Member applicants and send recommendations to county administrator to fill three vacant positions.
13	Department Reports:  a) SUN: b) ADRC: (EBS, DBS, and I&A) April Reports and 2020 Year in Review
14	Transportation  a) Vote on bus name – ADRC Bus versus Care-A-Van  b) Advise on bus schedule  c) April Report and 2020 Year in Review
	-)p-m resport and 2020 Teat III Review

15	ADRC Manager:  a) Recognition of Board members – Palzkill and Rock - retirement  b) ADRC Managers Report  c) Advocacy Updates
16	<b>Set next meeting date:</b> Tuesday, June 22, 2021 at Health & Human Services Center, 303 W. Chapel Street, Dodgeville, WI 53533. 10:00 a.m. Zoom will still be an option.
17	Adjournment.
	Posting verified by: ADRC Date: 5.19.2021 Initials: mbo

You may attend via videoconference by downloading the free Zoom program to your computer at <a href="https://zoom.us/download">https://zoom.us/download</a>. At the date and time of the meeting; you log on through the Zoom program and enter the Meeting ID from the above agenda. You may also attend via conference call by dialing the phone number listed on the agenda above.

State of Wisconsin County of Iowa

# UNAPPROVED MINUTES OF THE ADRC OF SOUTHWEST WISCONSIN, IOWA COUNTY BOARD MEETING HELD TUESDAY, APRIL 27, 2021 at 10:00 a.m.

HEALTH & HUMAN SERVICES CENTER, 303 W. CHAPEL ST., DODGEVILLE, WI 53533 2021-02

# F 4 1		
Item		Index
1)	Chairperson O'Brien called the meeting to order at 10:02 a.m.	Call to Order
2)	Roll Call – Members Present in Community Room: Dianne Evans, William Ladewig, Judy Lindholm, Jeremy Meek, and Justin O'Brien. Members Present Remotely: Nancy Clements, Kathy Elliott, Elsie Jane Murphy, Cathy Palzkill, Pat Reilly, Trish Rock. Excused: Lori Fisher, Lynn Munz, and Marilyn Rolfsmeyer. Others Present in Community Room: Valerie Hiltbrand. Others Present Remotely: Marylee Oleson, Nikki Mumm, Katie Batton, Stacey Terrill, and Brittany Mainwaring.	Roll Call
3)	Approval of the April 27, 2021 Agenda. Motion by Ladewig and seconded by Lindholm to accept the agenda. Motion carried.	Agenda Approval
4)	Approval of the <b>February 23, 2021</b> meeting minutes. Motion by Palzkill and seconded by Ladewig to accept the meeting minutes. Motion carried.	Meeting Minutes Approval
5)	Evans would like to commend the ADRC who helped with the COVID vaccine program. Well-organized. So many agencies are involved including ADRC employee Janet Butteris. We live in a wonderful place. Palzkill inquired about Homeless Prevention Coalition and Hiltbrand responded it would be addressed in item number 11.	Members of audience address Committee
6)	Nikki Mumm, Business Manager, presented. O'Brien commented on increased income for March. Nikki mentioned that April is Volunteer Month. Paula Daentl has ordered flowers from the Iowa-Grant FFA chapter, which will be picked up next week. And thank you notes were sent to driver escorts, guardians, and wellness program volunteers. Ladewig wondered if we get any money for reimbursement of COVID shots. Mumm is unaware what Iowa County and/or the Iowa County Health Department receives.	Monthly Financial Summary
7)	Motion by Palzkill and seconded by Lindholm to go into closed session, which included everyone in the Community Room and on Zoom. Motion carried.	Motion to go into Closed Session
8)	Motion by Reilly and seconded by Murphy to return to open session. Motion carried.	Motion to return to Open Session
9)	Action item to reappointment both Ladewig and Elliott to a three-year term on the ADRC Board.	Motion on Closed Session Item
10)	Motion by Reilly and seconded by Rock to recommend the reappointment of both Ladewig and Elliott to the ADRC Board and forward to the Iowa County Administrator to present item to the Iowa County Board of Supervisors. Motion carried. Ladewig abstained.	Motion to forward to IC Administrator
	Review Department Reports: <u>SUN</u> (Seniors United for Nutrition): Cecile McManus, SUN Director for Iowa and Lafayette Counties, was unable to attend. March saw the highest count in many years, with 4835 meals served in both Iowa and Lafayette counties: 2152 in Lafayette and 2683 in Iowa. There were 23 serving days, the most possible. Dodgeville alone served 1209 meals or an average of 53/day. When COVID hit, we switched to disposable trays (which are not microwaveable) at some sites for safety of drivers and RC\ADRC Board\2020\Meeting Minutes\April 2021	

participants. We are now looking at going back to reusable trays in May, depending on COVID conditions. In Dodgeville alone, this will save \$4000/year and in Shullsburg, \$1600/year. TENTATIVELY: we are looking at opening the congregate site at Arena on May 10; guidelines will be in place for safety and with limited seating. The site is located in the Arena Manor, a housing facility. Most of the residents have been vaccinated, as well as staff and volunteers. We are also TENTATIVELY opening the Shullsburg site on May 3. Linden and Belmont are delayed until further notice. Benton and Dodgeville have been open since last July, and are going well. Darlington opened officially the week of April 12, with other activities also available to the seniors in the senior center. Both restaurant sites in Highland and Blanchardville are also going well; participants are gradually feeling comfortable coming back. Thanks go to the staff, volunteers and participants who are following guidelines. Surveys from the ADRC/SUN went out with April SUN statements; many have been returned. Some of the ADRC questions also pertain to SUN and responses will help determine aging goals for the next aging plan. SUN's Annual Report for 2020 will be ready for the SUN Board meeting on May 20. Palzkill read News and Views and couldn't tell which site was open for dine-in and which site was carryout/delivery only. Please review newsletter menus. Ladewig - is SUN going to do a press release, etc. on Arena Manor opening back up. Suggested to put on Facebook pages.

Review Department Reports

DBS/EBS (Disability Benefit Specialist and Elder Benefit Specialist): Report provided. Stacey Terrill presented. The EBS serves anyone age 60 and older. Reminder: Monetary Impact (M.I.) isn't direct money we receive but is an estimate of benefits the consumer should receive. On the report, the number of consumers does not include phone calls. Palzkill-how are new cases determined? Those are new consumers for the month. We may have served them last year but they are new this year. O'Brien - is it unusual to see monetary impact differences between months. M.I. only appears if they actually receive a benefit. Nikki Brennum might get three approvals next month, and then her M.I. will be much higher. Terrill can take M.I. right away for someone filing for Social Security Retirement or Medicare. M.I. is a measurement the state has put in the system. Doesn't affect the consumer's amount of benefits. It is meant to show value of position and to show you what those benefits can potentially give back to the community. Therefore, in other words, it's not tangible per Palzkill. Terrill responded it just depends on the approved benefit program. Set up in the SAMS database. The state populates the value of M.I amounts and Terrill does not. Has COVID had any effect on applications? Per Ladewig. Terrill - benefits are "frozen" right now because of COVID. In the past, if someone is no longer eligible for benefits, they get to keep their benefits right now. Many people are taking advantage of unemployment benefits since those are frozen. Are people applying for social security earlier too? Yes per Terrill. Maybe they aren't comfortable going back to their position or COVID made them decide to reevaluate their plans. Maybe their position has been eliminated...

<u>I&A</u> (Information & Assistance): 1. Report provided. Brittany Mainwaring presented and introduced herself. County Communities on Transition (CCoT) are a group of stakeholders who have made the commitment to collaborate around identifying barriers to transition planning, organizing needed supports, and developing solutions for youth with disabilities in the local county they serve. On Thursday, May 6, there is the REED event. REED - Recreation Education and Exploration Day was created to give students with disabilities new experiences and create possible hobbies for their future. It will be held at Gov. Dodge. The I&A's will now provide options counseling regarding Federal Employment Agencies (FEAs)

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when reviewing Long Term Care program IRIS (Include, Respect, I-Self direct). FEA is the payer source for paying caregivers in the IRIS program. Stand Up and Move More is a research project with UW-Madison. First time we offered it was in 2018. It is a four-week online course. Health benefits of sitting less. Not a workout class. Studies have found we sit too much to watch TV, have coffee with friends, in the car. Anyone who participates can receive up to a \$60 gift certificate. If interested, let Brittany know.

<u>ADRC Transportation</u>: Report provided. Nikki Mumm presented. Just a reminder that April is National Volunteer month. There is no banquet this year due to the pandemic. Paula Daentl has ordered potted flowers for all our volunteers. They will be picking them up beginning next week.

Homeless Prevention Coalition: Katie Batton presented. Reviewed their brochure. The Coalition is overseen by SWCAP. One shelter currently; an apartment. Safe housing for up to 90 days. If there is unforeseen circumstances, they can get an extension. They coordinate resources for them for housing, job, and schooling. Therefore, when they transition out they are established somewhere. The Iowa County homeless population is homeless for almost every reason you can think of. There is a lack of affordable housing and lack of transportation. O'Brien asked if resources are strained. Batton said right now, money is good due to unexpected funding sources. Ladewig - do we have a relationship with Gov. Dodge to check on families? Batton said law enforcement does that. Twice a year they do the Point-in-Time project and do go out to Gov. Dodge and other campsites to check on people. Brochures are at local campgrounds. Meek, how do you treat nomads. Batton said they willingly chose to live that lifestyle. In winter months, some chose to stay in hotels and pay their way. There are other who show up in the winter and need financial assistance. Palzkill mentioned there used to be two homeless shelters; will the second apartment be replaced? Batton responded that they decided not to renew the lease because of a major rent increase and the property owner not wanting certain individuals in the apartment. They have been unable to find a new, affordable one. Must be under \$1,000 a month. Have been advertising on our Facebook page. Palzkill asked what amount they would be willing to pay. Batton said their current shelter is around \$700 for rent/utilities/insurance. The brochure will be sent to board members.

12) ADRC Manager's Report: Valerie Hiltbrand presented.

- HHS Center will reopen on May 1<sup>st</sup>. Encourage consumers to make appointments.
- Membership Committee will be meeting in May to elect officers for Chair, Vice Chair and Secretary. If you are interested in one of these positions, contact the membership committee. Current positions are Chair O'Brien, Vice Chair Rock, and Secretary Fisher. Every year we will vote for new officers. Nominations can be made by anyone during the meeting.
- Our board limit is 15 members. We currently have 14. Rock and Palzkill terms end in May. We will advertise for new members in the next News & Views newsletter. Please spread the word.
- Palzkill is also a representative on the ADRC Regional Board. Will contact Larry Bierke on procedure for replacement.
- New dementia care specialist Bonnie Beam's home base office will be Green County. Will invite her to an upcoming meeting. She has great experience. Worked for the Alzheimer's Association. Started mid-April. Palzkill and O'Brien met her and were impressed.
- Aging Plan Survey was given to the SUN meal delivery participants. We have

ADRC Manager

	<ul> <li>a nutrition goal and this lets us better serve the community.</li> <li>One-on-one conversations with members of the community. If you would like to participate, please summarize conversations and send to Hiltbrand. Hiltbrand can also provide a list of questions.</li> <li>Vaccine outreach, Regional office received a grant to address individuals who are homebound. Developing materials to create awareness and provide</li> </ul>	
	accurate information to those hesitant to receive vaccine. We will be working with the Iowa County Health Department in order to assist as needed.  Ladewig wants to know if public health nurse can make a home visit. It is being investigated. What about Hispanic population? Yes, per Mumm, SWCAP is working with their population to be vaccinated.  • Drive-Thru Drug Take Back at HHS Center on 4/21/21. Twenty-four cars	
	came through and a couple of walk-ins as well. Received more in weight that what was received at past Expos. Successful event.	
	<ul> <li>May is Older Americans Month. Grant County has organized a virtual scam presentation similar to what we offered in September. Information can be found in the May News &amp; Views.</li> </ul>	
	• Aging Advocacy Day will be virtual and held May 10 and May 12. Numerous topics including ADRC reinvestment, Medical Assistance (MA) expansion, expanding caregiver support for the 18-59 age group, high-speed internet expansion, falls reduction, etc.	
	<ul> <li>HeART – has been doing interviews with Iowa County residents and gathering lots of good information.</li> <li>May 10, final Community Forum scheduled. We would love to see more participation.</li> </ul>	
13)	Tuesday, May 25, 2021 approved for the next ADRC Board meeting. 10:00 a.m.,	Next Meeting Date
1.4	HHS Center, Community Room, Dodgeville. Zoom is still an option.	Adjourn
14)	Motion by Ladewig and seconded by Reilly to Adjourn. Motion carried. Meeting adjourned at 11:30 a.m.	rajourn

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# AGING & DISABILITY RESOURCE CENTER REVENUE AND EXPENDITURE SUMMARIZATION APRIL 2021

Income

\$4,201.45

 Income includes donation for News & Views, reimbursement from GWAAR, driver escort co-payments, reimbursement from Family Care for driver escort rides, city taxi payments, and rural taxi payments

## **Expenditures**

\$78,465.34

• Expenses include payroll and fringes, office supplies, postage, News & Views publication, volunteer driver reimbursement, and caregiver respite.

# AGING & DISABILITY RESOURCE CENTER REVENUE AND EXPENDITURE SUMMARIZATION 2020 ANNUAL UNAUDITED

#### Income

Budgeted: \$813,448.00Actual: \$1,047,301.04

Difference: \$233,853.04

o ADRC Region: \$100,986.80

Received CARES funding through the ADRC Region.

o ADRC EBS: \$35,410.86

o Insurance claim from totaled taxi: \$35,837.50

Other Trust Account

o Sale of Large Bus: \$14,100.00

Other Trust Account

## **Expenditures**

Budgeted: \$813,448.00

Actual: \$882,238.36Difference: \$68,790.36

o Return to General Fund: \$165,032.68

o New Taxi Cost: \$45,202.50

County Out of Pocket: \$9,365.30

Other Trust Account

o 80% of sale of Large Bus returned to WI DOT: \$11,280.00

Other Trust Account

o 20% down on New Bus: \$11,570.60

85.21 Trust Account

#### Other Information:

- CARES money from GWAAR allowed us to roll some GWAAR funding from 2020 to 2021.
- The Full Annual Report will be presented at the HHS Committee Meeting on June 2<sup>nd</sup> at 5:00 PM.

ACS FINANCIAL SYSTEM 5/03/2021 14:17:23 LEVEL OF DETAIL 1.0 THRU 4.0

REMAINING Revenue Guideline FOR THE PERIOD(S) JAN 01, 2020 THROUGH DEC 31, 2020

IOWA COUNTY WISCONSIN GL520R-V08.15 PAGE 1 1111-----1,968.00- 9999 -----!!!! --------------------------100 95 141 117 3 160 125 100 61 225 50 11 641.95- 9999 641.95- 9999 100,986.80-351.00-351.00-236.25 2,060.41-1,824.16-11,429.00 35,410.86-3,275.00 2,666.00 7,041.00-22,615.86-BALANCE 14,253.00 6,170.00 9,578.00 6,122.00 45,919.00 163,826.00 3,875.00 3,875.00 3,875.00 3,875.00 ANNUAL ACT MTD POSTED ACT YTD POSTED AND IN PROCESS 5,263.75 7,060.41 12,324.16 5,551.00 63,625.86 3,275.00 34.00 18,667.00 109,657.86 80,240.00 403,386.80 641.95 641.95 1,968.00 00.00 9,410.16 1,450.63 766.77 2,217.40 2,494.00 12,153.39 0.00 0.00 5,175.00 19,822.39 0.00 0.00 14,253.00 15,978.00 8,000.00 9,578.00 6,122.00 46,919.00 163,885.00 3,284.00 3,284.00 3,284.00 3,284.00 3,284.00 302,400.00 79,889.00 5,500.00 5,000.00 10,500.00 5,551.00 29,555.00 28,215.00 6,550.00 3,000.00 2,545.00 11,626.00 87,042.00 0.00 00 0 Adopted Budget REVISED 14,253.00 15,978.00 9,578.00 6,122.00 45,919.00 163,825.00 3,244.00 3,875.00 3,875.00 3,875.00 3,875.00 3,875.00 3,875.00 3,875.00 3,875.00 302,400.00 5,500.00 5,000.00 10,500.00 79,889.00 5,551.00 29,555.00 28,215.00 6,550.00 3,000.00 2,545.00 11,626.00 87,042.00 0.00 00 o. SCS TAX LEVY-CTY MATCH

85.21 TAX LEVY-CTY MATCH

RURAL TAXI - TAX LEVY

CITY TAXI - COUNTY TAX LEVY

BUS - COUNTY TAX LEVY

BENSETIS SPECIALIST COUNTY

BENSETIS SPECIALIST COUNTY

ADRC COUNTY TAX LEVY

TITLE IIIB TAX LEVY-CTY MTCH

TITLE IIIB TAX LEVY-CTY MTCH

TITLE IIID TAX LEVY-CTY MTCH

TAX LEVY - SUN PROGRAM

GENERAL PROPERTY TAXES AGING &DISABILTY RESRC CENTR GENERAL PROPERTY TAXES D/E COUNTY TAX LEVY AGING & DISB RESOURCE CENTER INTERGOVERNMENTAL REVENUE D/E REVENUE FROM VETS. DEPT D/E FAMILY CARE INTERGOVERNMENTAL REVENUE TITLE IIIB GRANT
ELDER BENEFITS SPEC GRANT
EBS - SPAP GRANT
EBS SHIP GRANT REVENUE
TITLE IIID GRANT
TITLE IIIE GRANT ADRC STATE GRANTS-GREEN CO ADRC STATE GRANTS-GREEN CO ADRC STATE GRANTS-GREEN CO 85.21 GRANT INTERGOVERNMENTAL REVENUES \*\*\* USER MAY NOT HAVE ACCESS \*\*\*
\*\*\* TO ALL ACCOUNTS IN RANGE \*\*\* INTERGOVERNMENTAL REVENUES INTERGOVERNMENTAL REVENUES INTERGOVERNMENTAL REVENUES INTERGOVERNMENTAL REVENUES INTERGOVERNMENTAL REVENUES GRANT REVENUE-INTERGOVNMTL EBS MIPPA GRANT REVENUE STAND UP GRANT SSCS GRANT 43250 25710 TOTAL: 41110 32060 315420 410120 42050 42050 62060 62520 65320 65320 65420 74060 TOTAL: 65310 85310 TOTAL: 36040 TOTAL: 43560 35410 43530 31110 13550 45210 55510 55710 55810 43570

IOWA COUNTY WISCONSIN GL520R-V08.15 PAGE 2 1111 75,774.04- 9999 ------!!!! 158.00- 9999 ------!!!! 75,932.04- 9999 ------!!!! 1111----1,968.00- 9999 106 15 86 0 6666 00 0 0 0 0 0 0 0 0 0 9999 PCT 00 00 669.00- 9 0.00 0.00 136.00-1,200.00 395.00 503.50-4,800.50 765.47 500.00 5,562.47 38,657.50-0.00 0.00 0.00 REMAINING BALANCE ANNUAL ACT MTD POSTED ACT YTD POSTED AND IN PROCESS 8,003.50 899.50 4,934.53 0.00 75,774.04 158.00 75,932.04 38,657.50 0.00 134.33 448.87 583.20 669.00 0.00 0.00 136.00 0.00 805.00 1,968.00 0.00 00 Revenue Guideline FOR THE PERIOD(S) JAN 01, 2020 THROUGH DEC 31, 2020 11,280.00-547.00 0.00 49.00 0.00 596.00 3,131.51 0.00 3,131.51 00.0 0.00 134.33 448.87 583.20 00.00 0.00 0.00 7,500.00 5,700.00 5,700.00 19,400.00 00.0 0.00 0.00 0.00 0.00 0.00 0.00 1,200.00 1,200.00 000 0.00 0.00 00 Adopted Budget REVISED 7,500.00 5,700.00 5,700.00 19,400.00 00.0 0.00 0.00 0.00 0.00 0.00 0.00 1,200.00 1,200.00 0.00 0.00 0.00 0.00 D/E CLIENT FEES
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FUBLIC CHARGES FOR SERVICES AGING &DISABILTY RESRC CENTR GRANT REVENUE-INTERGOVNMTL AGING & DISB RESOURCE CENTER PUBLIC CHARGES FOR SERVICES OTHER REVENUE BUS 85.21 CLIENT DONATIONS BUS IIIB CLIENT DONATIONS BUS SSCS CLIENT DONATIONS \*\*\* USER MAY NOT HAVE ACCESS \*\*\*
\*\*\* TO ALL ACCOUNTS IN RANGE \*\*\* STAND UP PREVENTION PROGRAM FEES REIMB FROM HEALTH DEPT REIMB FROM HEALTH DEPT REIMB FROM HEALTH DEPT GENERAL OTHER FINANCING SOURCES ACS FINANCIAL SYSTEM 5/03/2021 14:17:23 LEVEL OF DETAIL 1.0 THRU 4.0 OTHER FINANCING SOURCES IN-KIND REVENUE ALLOCATED ITEMS INDIRECT COST REVENUE . INTEREST INCOME TRUST 85.21 INTEREST TRUST OTHER INTEREST : INTEREST INCOME INDIRECT COST REVENUE PROPERTY SALES TRUST OTHER INTEREST PROPERTY SALES N&V CLIENT DONATIONS GENERAL OTHER REVENUE OTHER REVENUE OTHER REVENUE SENIOR FAIR 36440 42630 TOTAL: 47425 99999 TOTAL: 48300 82070 TOTAL: TOTAL: TOTAL: TOTAL: 48110 81170 82070 FOTAL: 00000 TOTAL: 31140 47450 00000 88888 46600 48500 41130 45230 55230 62030 62070 48501 49300 49210

OTHER FINANCING SOURCES

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б	REMAINING BALANCE					3,264.29	906.73-	1,213.76	1,346.60	2,519.75	1,301.39	3,429.73	14,190.12	3,796.86	5,246.51	2,361.12	2,992.59	297.26	500.00	713.19-	9,065.77	17,292.34	4,271.83	6,048.16-	602.49	2,981.54	5,618.77	-50.05	00.00	9,570.60-	45,202.50-	75,932.04-	6,091.23-	00.00		0	0 0	-98,790,36-		68,790.36-
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## Information & Assistance Report For April 2021

Brittany Mainwaring, Katie Batton, & Renae Kratcha

Total number of contacts:

366

**Encounter Contacts:** 

302

This number reflects the number calls, walk-ins, scheduled office appointments or home visits for people requesting Information. This information can include private pay resource information, Medicaid basics, application for Medicaid, Food Share, Badger Care, requests for in-home information, etc.

Referrals from Nursing Homes: 1
Scheduled Phone/Virtual Visits: 12

## Number of Functional Screens Administered: 5

A functional screen consists of a series of questions about a person daily functioning (i.e. bathing, dressing, eating, chores, decision making etc). Identifying areas of need and the causes of these needs determines a person's functional eligibility for long-term care programs. These screens are usually completed in the client's home and last anywhere from 1 ½ to 2 hours of face-to-face interview time. Information and Assistance Specialist's then compile medical records and collateral contacts to verify information and enter the screen into a state database. When entering the screen, Information and Assistance Specialist's make detailed notes on every choice and observation placed in the screen. Completion of one functional screen can take up to 8-9 hours.

## **lumber of Nursing Home Relocations:**

A Nursing Home Relocation means Medical Assistance is paying for a person's stay in the nursing home and they want to discharge back into the community. The individual is able to directly enroll into a long-term care service, either Family Care or IRIS, because they are already receiving Medicaid services. The long-term care program helps them "relocate" back into the community.

## Number of People Enrolled in Family Care: 3

Family Care is a program that provides services and supports to people with physical disabilities, developmental disabilities and frail elders. In this area of the state, consumers have the choice between two Managed Care Organizations, Inclusa and My Choice Wisconsin, which provide the Family Care Program. Their staff in conjunction coordinate the services, which are offered by the Managed Care Organization, with the customer. The Managed Care Organization from their own network of providers purchases these services. Information and Assistance Specialists meet with individuals about to enroll in long-term care to provide needed information for the client to make the decision that fits his/her situation the best.

## Number of People Referred to IRIS:

IRIS, (Include, Respect, I Self-Direct) is another program which also provides funding for services. The Management Group (TMG), Connections and Advocates4U in this area of the state administer the IRIS program. This is a self-directed program and gives the customer more of the responsibility of choosing providers and managing their own monthly budget. Information and Assistance Specialist's meet with individuals about to enroll in long-term care to provide needed information for the client to make the decision that fits his/her situation the best.

## Additional meetings and other events:

## **Examples:**

Information and Assistance Specialist's work as a part of *Regional function teams* to maintain quality assurance while serving the community. The Regional Aging and Disability Resource Center consists of Grant, Green, Iowa and Lafayette counties.

Information and Assistance Specialist's also work on transitioning students from the world of high school and child waiver programs to adult programs. This can be in the form of completing functional screens, options counseling, attending Individualized Educational Program (progress) meetings and the County Communities on Transition (CCOT) meetings.

Further education in the field of human services is also required, and is often fulfilled through attendance of state conferences and other trainings.

## This month, staff participated in the following:

Other meetings/events:

(All virtual) Homeless Prevention Coalition Meeting, Time & Task Training, Ethics and Boundaries Training, HeART Meeting, CCOT Meeting, Prescription Drug Drop Off Outreach event with Sheriff's office, Gray Area Thinking

## Key:

CCoT- County Communities on Transition

DSS- Department Social Services

I&A- Information and Assistance Specialist

IEP- Individualized Education Program

IRIS- Include, Respect, I Self Direct

MCO- Managed Care Organization

MDS Q- Minimum Data Set

# Information & Assistance Report 2020 Year End Summary

Brittany Mainwaring, Katie Batton, & Renae Kratcha

Total number of contacts:

4,061

**Encounter Contacts:** 

3,123

This number reflects the number calls, walk-ins, scheduled office appointments or home visits for people requesting Information. This information can include private pay resource information, Medicaid basics, application for Medicaid, Food Share, Badger Care, requests for in-home information, etc.

**Referrals from Nursing Homes:** 

12

**Scheduled Phone/Virtual Visits:** 

164

## Number of Functional Screens Administered:

58

A functional screen consists of a series of questions about a person daily functioning (i.e. bathing, dressing, eating, chores, decision making etc). Identifying areas of need and the causes of these needs determines a person's functional eligibility for long-term care programs. These screens are usually completed in the client's home and last anywhere from 1½ to 2 hours of face-to-face interview time. Information and Assistance Specialist's then compile medical records and collateral contacts to verify information and enter the screen into a state database. When entering the screen, Information and Assistance Specialist's make detailed notes on every choice and observation placed in the screen. Completion of one functional screen can take up to 8-9 hours.

## **Number of Nursing Home Relocations:**

(

A Nursing Home Relocation means Medical Assistance is paying for a person's stay in the nursing home and they want to discharge back into the community. The individual is able to directly enroll into a long-term care service, either Family Care or IRIS, because they are already receiving Medicaid services. The long-term care program helps them "relocate" back into the community.

#### Number of People Enrolled in Family Care:

30

Family Care is a program that provides services and supports to people with physical disabilities, developmental disabilities and frail elders. In this area of the state, consumers have the choice between two Managed Care Organizations; Inclusa and My Choice Wisconsin, which provide the Family Care Program. Their staff in conjunction coordinate the services, which are offered by the Managed Care Organization, with the customer. The Managed Care Organization from their own network of providers purchases these services. Information and Assistance Specialists meet with individuals about to enroll in long-term care to provide needed information for the client to make the decision that fits his/her situation the best.

## Number of People Referred to IRIS:

12

IRIS, (Include, Respect, I Self-Direct) is another program which also provides funding for services. In this area of the state, the IRIS program is administered by The

Management Group (TMG), Connections and Advocates4U. This is a self-directed program and gives the customer more of the responsibility of choosing providers and managing their own monthly budget. Information and Assistance Specialist's meet with individuals about to enroll in long-term care to provide needed information for the client to make the decision that fits his/her situation the best.

## 2020 Year, staff participated in the following events:

Ethics & Boundaries Trainings, Boost Your Brain & Memory Workshop, CCOT Meetings, 11 Homeless Prevention Coalition Meetings, 2 Time & Task Reporting, 7 Heart Coalition Meetings, Crisis Intervention Conference, Airs-E Conference, Falls Prevention Workshop, Specialist Skills Training, Outreach to Nursing Home Administrators, Lifeline Training, Outreach to Board Members, Outreach to SWCAP Program Managers, Outreach to Apartment Managers, Stand Up, Move More Research Project, Leadership Academy, and Transitional Care Meeting with Upland Hills Health.

Key:

CCoT- County Communities on Transition

**DSS- Department Social Services** 

I&A- Information and Assistance Specialist

IEP- Individualized Education Program

IRIS- Include, Respect, I Self Direct

MCO- Managed Care Organization

MDS Q- Minimum Data Set

# Disability Benefit Specialist: Nikki Brennum Elder Benefit Specialist: April 2021 Program Report

This report provides a statistical analysis of benefit specialist (Ben Spec) program services, as reported in the Social Assistance Management System (SAMS) database. The report focuses on legal and benefits-related assistance or "cases." It excludes general information and referral contacts, as well as public and media outreach activities.

#### **NEW CLIENT**

A client is defined as a person who had one or more contacts related to a case during the reporting period. A new client is defined as a person whose earliest recorded contact involving legal or benefits-related assistance falls within the reporting period.

Disability Benefit Specialist: 4 Elder Benefit Specialist: 7

#### CASE

A case is defined as an issue that the Ben Spec helped a client to resolve. Multiple cases may be associated with a single client. A case is regarded as opened when a Ben Spec records the first contact related to an issue. A case is regarded as closed when the last contact related to the issue includes an outcome. A carryover case is a case that was opened prior to the start of the reporting period. A case is regarded as remaining open if it lacks an outcome as of the last day of the reporting period.

Disability Benefit Specialist:

Open Cases: 16

Closed Cases: 10

Elder Benefit Specialist:

Open Cases: 24

Closed Cases: 28

#### **CLIENT CHARACTERISTICS**

This report looks at demographic characteristics for all clients who had one or more contacts related to a case during the reporting period.

18-59: 16

60-69: 18

70-79: 5

80-89: 1

90-99:

#### MONETARY IMPACT

Monetary impact, recorded at time of case closure, is the estimated value of any benefits that a Ben Spec helped a client to obtain or preserve. This report looks at monetary impact for all cases closed during the reporting period.

Disability Benefit Specialist: \$0 Elder Benefit Specialist: \$117,740

## Community Outreach and Events:

шоод	Expo Meeting	TZ/9/t
Location	Topic	Date
doitese	3,001	9490

## Benefit Specialist Trainings:

SwBHP Meeting	TZ/6T/ <del>b</del>
DBS Program updates	TZ/9/Þ
Topic	Date

## Additional Activities and Events:

	× ·
Topic	Date

## Disability Benefit Specialist: Nikki Brennum Elder Benefit Specialist: Stacey Terrill January-December 2020 Program Report

This report provides a statistical analysis of benefit specialist (Ben Spec) program services, as reported in the Social Assistance Management System (SAMS) database. The report focuses on legal and benefits-related assistance or "cases." It excludes general information and referral contacts, as well as public and media outreach activities.

## **CLIENT**

A client is defined as a person who had one or more contacts related to a case during the reporting period. A new client is defined as a person whose earliest recorded contact involving legal or benefits-related assistance falls within the reporting period.

Disability Benefit Specialist: 113 Elder Benefit Specialist: 616

## CASE

A case is defined as an issue that the Ben Spec helped a client to resolve. Multiple cases may be associated with a single client. A case is regarded as opened when a Ben Spec records the first contact related to an issue. A case is regarded as closed when the last contact related to the issue includes an outcome. A carryover case is a case that was opened prior to the start of the reporting period. A case is regarded as remaining open if it lacks an outcome as of the last day of the reporting period.

Disability Benefit Specialist:

Open Cases: 259 Closed Cases: 237

Elder Benefit Specialist:

Open Cases: 1,172 Closed Cases: 1,181

## **CLIENT CHARACTERISTICS**

This report looks at demographic characteristics for all clients who had one or more contacts related to a case during the reporting period.

1-59: 113 60-69: 319 70-79: 186 80-89: 86 90-99: 20

#### **MONETARY IMPACT**

Monetary impact, recorded at time of case closure, is the estimated value of any benefits that a Ben Spec helped a client to obtain or preserve. This report looks at monetary impact for all cases closed during the reporting period.

Disability Benefit Specialist: \$293,591 Elder Benefit Specialist: \$2,299,502

## Community Outreach and Events:

Date	Topic	Location	
4/6/21	Expo Meeting	Zoom	

## Benefit Specialist Trainings:

Date	Topic	E.
4/6/21	DBS Program updates	
4/19/21	SWBHP Meeting	
i.		

## Additional Activities and Events:

Date	Topic	
		-

## TRANSPORTATION COORDINATOR'S REPORT

# April 2021 Submitted by Paula Daentl

	DRIVER ESCOR	ISERVICES :		
Current Month	2019	YTD	2021	YTD
Total Units of Service Provided:	55	598	185	772
Current Month	2019	YTD	2021	YTD
Driver Escort Fees Deposited:	\$1,160.12	\$5,477.18	\$1,682.00	\$6,646.23

\$401.90	\$2,072.70	\$394.75	\$5,839.33
2020	YTD	2021	YTD
193	1,048	262	1,040
2020	YTD	2021	YTD
	193 2020	193 1,048 2020 YTD	193 1,048 262 2020 YTD 2021

<sup>•</sup> We averaged 13.25 Taxi riders per day.

	RUPALTA	dsimulcis		
Current Month	2020	YTD	2021	YTD
Total Units of Service Provided:	33	109	118	265
Current Month	2020	YTD	2021	YTD
ADRC Taxi Fees Deposited:	\$73.00	\$679.00	\$296.00	\$697.00

<sup>•</sup> We averaged 3.59 Taxi riders per day.

Current Month	CARE A VAN S	ERVICES YTD	2021	YTD
Total Units of Service Provided:	0	782	0	0
Current Month	2020	YTD	2021	YTD
Donations Collected:	\$0.00	\$669.00	\$0.00	\$0.00
Current Month	2020	Y'm D	2021	YTD
Total Days Cancelled:	8	9	0	0

<sup>•</sup> We averaged 0.0 Care A Van riders per trip (all bus trips canceled due to Pandemic).

## TRANSPORTATION COORDINATOR'S 2020 YEAR-END REPORT

## **Submitted by Paula Daentl**

DRIVER ESCORT SERVICES	
Current Month	2020 YTD
Total Units of Service Provided:	1,944
Current Month	2020 YTD
Driver Escort Fees Deposited:	\$16,866.20

- 1,936 one-way trips were completed in 2020.
- 63,988 miles recorded by our volunteer drivers in 2020.

(miles total includes 10,481 miles driven for Iowa County Veterans)

ADRC TAXI SERVICES		
Current Month	2020 YTD	
Total Units of Service Provided:	2,671	
Current Month	2020 YTD	
ADRC Taxi Fees Deposited:	\$4,885.53	

• We averaged 12.33 Taxi riders per day in 2020.

RURAL TAXI SERVICES	
Current Month	2020 YTD
Total Units of Service Provided:	398
Current Month	2020 YTD
ADRC Taxi Fees Deposited:	\$899.50

- We averaged 1.57 Taxi riders per day (for 9 months) in 2020.
  - CARES \$\$\$ used to provide FREE rides to 70 riders.

CARE A VAN SERVICES	
Current Month	2020 YTD
Total Units of Service Provided:	782
Current Month	2020 YTD
Donations Collected:	\$669.00
Current Month	2020 YTD
Total Days Cancelled:	9

• We averaged 5.10 Care A Van riders per trip (for 3 months) in 2020. (Bus trips suspended due to Pandemic.)



## **ADRC Manager's Report**

## May 2021 ADRC Board Meeting

## **ADRC Office**

The lowa County Health and Human Services Building has been open since May 1<sup>st</sup>. We are offering face-to-face meetings again. We are still able to perform many duties virtually and can continue to offer that to consumers, in most circumstances. We encourage consumers to make appointments so that we can ensure that we have adequate space and resources available to meet their needs. We ask that consumers reschedule if they are not feeling well or have a recent exposure to COVID-19. We are following the lowa County COVID Response Plan. We will be putting in place as many precautions as possible, for each face-to-face visit.

## Programs/Services

<u>Senior Farmer Market Vouchers</u>: are offered to seniors to purchase fresh, locally grown fruits, vegetables and herbs from certified farmers. The vouchers are provided by a grant from USDA Food and Nutrition Service and brought to you by the Wisconsin Department of Health Services and local partner groups. This year, there will be 113 vouchers to distribute to eligible Iowa County residents. We will host some outreach events to distribute. Consumers can also come to the ADRC to obtain their vouchers.

#### Prevention:

Stand Up and Move More: We have done two Stand Up and Move More workshops this spring. The current workshop has 4 participants and the first workshop had 6. This is in research phase of becoming evidence based. Things are going well. We anticipate this workshop being offered statewide, over the next year.

Coming soon: Mind over Matter: Healthy Bowels, Healthy Bladder, virtual class

## Coming this fall:

- Stepping On, In-person in Ridgeway
- Powerful Tools for Caregivers, virtual class

## Caregiver Support Program:

There is a statewide registry of virtual caregiver programs. Local consumers can call the ADRC and we can help them find something of interest in order to get connected.

"Mug Club for Caregivers" meets virtually on the third Tuesday of the month from 10:30-11:30, hosted by our Caregiver Coordinator.

<u>Heart Coalition</u>: The Heart Coalition is collaborating with the SUN Program and Habitat for Humanity, during the last few months of the Heart Grant. The grant will end on 9/30/2021.

## Advocacy:

Aging Advocacy Online was held May 10<sup>th</sup> and May 12<sup>th</sup>. Topics discussed with legislatures were ADRC Reinvestment, Family Caregiver Support, Infrastructure Expansion and Lowering Health Care Costs. There is still time to contact your legislature about topics important to you. Contact Valerie Hiltbrand or Mary Mezera if you need any information.

## Recent and Upcoming Events:

Thursday, May 13, from 2:00-3:00 via Zoom: **Identity Theft, Protect and Prevent -** Presentation by the Wisconsin Department of Ag, Trade and Consumer Protection and hosted by the Grant County office.

May is ADRC Month and Older American Act Month.

June is Elder Abuse Awareness Month.

June 15<sup>th</sup> is Elder Abuse Awareness Day. Along with many other Wisconsin counties, we will once again be doing the Pinwheel display in front of the ADRC entrance of the HHS Center.

Tuesday, June 15 at 1:00pm: **Parking Lot Bingo.** Hosted by Agrace and the ADRC at the Grace Lutheran Church, Dodgeville, parking Lot. We will be using this event to bring awareness and provide education about elder abuse and elder abuse prevention practices.

June is **Brain Health Awareness Month.** Check out the ADRC Facebook page every Wednesday in June for brain health tips.

Respectfully submitted,

Valerie Hiltbrand, ADRC Manager ADRC of Southwest Wisconsin 303 W. Chapel St. Dodgeville, WI 53533 Telephone 608-930-9835 Fax 608-935-0355 www.adrcswwi.org