

NOTICE OF AN ELECTRONIC MEETING

Start at 10:05

This meeting will have a videoconferencing/teleconferencing option. As such, it is possible a quorum of board members may be in attendance via electronic means and not physically present. In accordance with Wisconsin law, the meeting will remain open to the public. The public may attend in person at the location noted on the agenda. The public is encouraged to attend via electronic means. If anyone would like to speak at the meeting, County Board Rules require they contact the ADRC Manager in advance to register. 608.930.9835.

10:10 Pat Reilly joined

	AGENDA - ADRC of Southwest Wisconsin-Iowa County Board Tuesday, July 27, 2021 at 10:00 a.m. Conference Call 1-312-626-6799 Zoom Meeting ID: 831 1915 1363 Passcode: 759996 https://us02web.zoom.us/j/83119151363?pwd=ZlZpWTZjTWpWbWVkdzEJb1JRL0h0UT09 Health & Human Services Center, Community Room, 303 W Chapel St., Dodgeville, WI 53533	Iowa County Wisconsin
1	Call to order.	
2	Roll Call.	
3	Approve the agenda for this July 27, 2021 meeting.	
4	Approve the minutes of the June 22, 2021 meeting.	
5	Report from committee members and an opportunity for members of the audience to address the committee. No action will be taken.	
6	Review ADRC Monthly Financial Summaries. No action will be taken.	
7	Review 2021 2 nd Quarter Financials. No action will be taken.	
8	Action Item: Approve Amended 2021 GWAAR Budget (IIIB Funding).	
9	Department Reports: a) SUN: b) ADRC: (EBS, DBS, I&A, and Transportation)	
10	ADRC Manager: a) ADRC Managers Report b) Advocacy Updates	
11	Set next meeting date: Tuesday, August 24, 2021 at Health & Human Services Center, 303 W. Chapel Street, Dodgeville, WI 53533. 10:00 a.m. Zoom will still be an option.	
12	Adjournment.	
	Posting verified by: ADRC Date: 7.20.2021 Initials: mbo	

You may attend via videoconference by downloading the free Zoom program to your computer at <https://zoom.us/download>. At the date and time of the meeting; you log on through the Zoom program and enter the Meeting ID from the above agenda. You may also attend via conference call by dialing the phone number listed on the agenda above.

TUESDAY, JUNE 22, 2021

State of
Wisconsin
County of
Iowa

**UNAPPROVED MINUTES OF THE ADRC OF SOUTHWEST WISCONSIN,
IOWA COUNTY BOARD MEETING HELD
TUESDAY, JUNE 22, 2021 at 10:00 a.m.
HEALTH & HUMAN SERVICES CENTER,
303 W. CHAPEL ST., DODGEVILLE, WI 53533**

2021-04

Item		Index
1)	Chairperson O'Brien called the meeting to order at 10:02 a.m.	Call to Order
2)	Roll Call – Members Present in Community Room: W. Michael Britt, Dianne Evans, Lori Fisher, William Ladewig, Judy Lindholm, Jeremy Meek, Elsie Jane Murphy, Justin O'Brien, Marilyn Rolfsmeyer and George Swamp. Members Present Remotely: Kathy Elliott, J. Patrick Reilly, and Susan Schroeder. Excused: Lynn Munz. Absent: Nancy Clements. Others Present in Community Room: Valerie Hiltbrand, Cecile McManus, Tom Slaney, Mary Mezera, and Shirla Gehrke. Others Present Remotely: Marylee Oleson, Renae Kratcha, Nikki Mumm, and Nikki Brennum.	Roll Call
3)	All board members in attendance introduced themselves to each other. Three new board members are Britt, Schroeder, and Swamp.	Introductions
4)	Approval of the June 22, 2021 Agenda. Motion by Lindholm and seconded by Ladewig to accept the agenda. Motion carried.	Agenda Approval
5)	Approval of the May 25, 2021 meeting minutes. Motion by Ladewig and seconded by Rolfsmeyer to accept the meeting minutes. Motion carried.	Meeting Minutes Approval
6)	Gehrke attended as a member of the public to discuss her concerns with the ADRC transportation program. Slaney stated the ADRC Care A Van would not be operating until a bus driver is hired and the CDC changes its transportation guidelines. As of right now, social distancing guidelines will only allow three people to ride the bus and that isn't fiscally responsible. Our funding comes from the Federal Government. O'Brien thanked her for her comments and concerns and reminded everyone the board does not handle personnel issues. Evans wanted to know what is going on with the Bloomfield (Healthcare & Rehab Center) building. Meek said the committee is working on questions for a survey. Ladewig stated there are significant problems that total in the multi-millions of dollars. Elliott wanted it noted that she knows a resident who uses the Rural Taxi service and that person has commented on how nice Paula Daentl is to her. Evans said the same thing. Daentl goes out of her way to be friendly.	Members of audience address Committee
7)	Nikki Mumm, Business Manager, did not attend. O'Brien commented it was good to see income higher than expenses.	Monthly Financial Summary
8)	Mary Mezera, ADRC Regional Director, presented on ADRC Return on Investment Grant. The Office for Resource Center Development has collaborated with Centers for Medicare and Medicare Service to develop a calculator to show the financial return for every dollar invested in ADRCs. She gave a brief history of ADRC creation and funding sources, stages of development, and where the future lies. Ladewig questioned if there is a written policy on how to keep customers in their home? If the intent is to keep them in their homes as long as possible, what is the equation to estimate how much they are saving? Mezera replied each customer is different and she is unaware of an equation that estimates savings on an individual basis. The ADRC is here to help people who want to stay in their own home, if that can be done safely. Some referrals provided are publicly funded and many are private pay. Mezera reminded all there is a crisis in the caregiver workforce – severe	ADRC Return on Investment

	shortage. It is hard but fulfilling work. Wages need to increase. Ladewig would like to see statistics for current aging population and future generations. Mezera will contact the state of Wisconsin. Slaney mentioned there are other programs that can help customers stay in their homes longer that aren't related to the ADRC. Discussions ensued on how to put a "number" on all these intangible elements.	
9)	Review Department Reports: SUN (Seniors United for Nutrition): Cecile McManus, SUN Director for Iowa and Lafayette Counties, attended and introduced herself to new board members. Except for Linden, all dining sites have reopened. McManus said a study was done and it found a lack of good nutrition is a leading cause for people to go prematurely to a nursing home. Another record year of meals served. Working on nutrition goals for the ADRC Aging Unit Plan. Creating a malnutrition survey. Cookout is planned for all dining sites in late July. Their annual report is complete. Ladewig asked that a copy be sent electronically. Dodgeville's dining site manager is retiring at the beginning of July. Advertisements have been placed. Delivery drivers Britt and Evans discussed the rewards and challenges of being volunteer drivers for SUN. O'Brien thanked all who volunteer for SUN. I&A (Information & Assistance): Report provided. Renae Kratcha presented and introduced the program to the new board members. No comments. DBS/EBS (Disability Benefit Specialist and Elder Benefit Specialist): Report provided. Nikki Brennum presented and introduced the programs to the new board members. No comments. Renae Kratcha will be the new EBS beginning July 1. Hiltbrand and O'Brien thanked Brennum for filling-in over the past few months. Lindholm asked if the specialists were doing face-to-face visits yet. According to Hiltbrand, they are. Transportation: Report provided. No comments. Hiltbrand mentioned how much people appreciate the program. The rural taxi service has really taken off.	Review Department Reports
10)	ADRC Manager's Report: • In-person (face-to-face) meetings are ongoing. Home visits started. People are more comfortable meeting now. We do have safety procedures in place. Good for us to see customers in their home environment. Ladewig asked if there are security issues going into customers' homes. Hiltbrand responded there could be. We do have safety protocols in place for home visits and after hour meetings. • Senior Farmers Market Vouchers. Received 113 this year and began distribution on June 1. Outreach at distribution sites have gone well. Already distributed more than half our supply. Supports our local farmers and economy and it allows our I&As to reach out to consumers. • Developed a relationship with Health Dept. and SUN to reach clients who want to be vaccinated but are unable or choose not to go to a vaccination site. There are billboards around the region promoting this. • Another partnership is with SUN/HeART Coalition - Bruce Paull is collecting SUN meal assessments and discovering if participant's needs are being met. He will refer them to the ADRC if they need assistance. If home modifications are needed, a referral to Habitat for Humanity is recommended. Britt says he helps some of his home delivery customers. They have his business card and he does odd jobs for them. Is there a list of volunteers to help in these instances? Lindholm asked if SWCAP helps too. Fisher asked if the schools have volunteer programs so kids are helping elderly with raking/mowing. What about the churches? Hiltbrand said we've had instances where we can match consumers with volunteers. The HeART Coalition has	ADRC Manager

	discussed developing and maintaining a list. • Aging Unit Plan survey's— most were collected during the vaccination clinics. Also developed a survey for SUN that was distributed to home delivery participants. In the process of writing draft goals. • June is Elder Abuse, and Brain Health Awareness Month. Discussed pinwheel display. Sent elder abuse educational materials to SUN program to post at dining sites and distribute to home delivery customers. • On June 15, Parking Lot Bingo at Grace Lutheran Church was provided by Agrace/ADRC. I-Team (Elder Abuse Interdisciplinary Team) collaborated with Dodgeville High School Key Club at the successful event. • Upcoming virtual presentation – statewide low vision series through the Office for the Blind and Visually Impaired. Great opportunity for us. • Planning a drive-thru expo for Friday, September 24. Inviting vendors to give us marketing material to include in a bag of resources. Have other drawings to entice people to attend. Parking lot bingo available during the event. • Slaney commented on the billboard about the ADRC assisting people to be vaccinated against COVID-19. Lindholm asked what the percentage of elderly vaccinated in Iowa Co. – 85.4% per Mezera. O'Brien impressed with outreach and promotion efforts. He believes there are still people who don't know what the ADRC is and this will help. • Ladewig – do we keep records on opioid users? Hiltbrand replied no. Unified Community Services has had presentations that we have collaborated to inform the public of the dangers of opioid use. Ladewig wants to know if we have elderly who are addicts. Hiltbrand said that could be a possibility. We do Drug Take Back events a few times each year and post warnings in the newsletter. • Ladewig suggested the ADRC spotlight some of our seniors in News and Views for transportation or vaccination for COVID-19. Testimonials are good.	
11)	Tuesday, July 27, 2021 approved for the next ADRC Board meeting. 10:00 a.m., HHS Center, Community Room, Dodgeville. Zoom is still an option.	Next Meeting Date
12)	Motion by Lindholm and seconded by Ladewig to Adjourn. Motion carried. Meeting adjourned at 11:42 a.m.	Adjourn

**AGING & DISABILITY RESOURCE CENTER
REVENUE AND EXPENDITURE SUMMARIZATION**

JUNE 2021

Income **\$47,251.05**

- Income includes reimbursement from Green County, reimbursement from GWAAR, driver escort co-payments, reimbursement from Iowa County Veterans Service Department and Family Care for driver escort rides, city taxi payments, and rural taxi payments

Expenditures **\$52,243.72**

- Expenses include payroll and fringes, office supplies, postage, News & Views publication, city taxi expenses, rural taxi expenses, bus expenses, driver escort expenses, prevention program expenses, and caregiver support expenses.

2021 Quarter 2 ADRC Financial Summary

2021 Expenditures						
	Budgeted Amount	Quarter 1	Quarter 2	YTD Total	Balance Left	
Payroll (Wages & Fringes)	\$ 650,416.00	\$ 125,896.26	\$ 159,701.64	\$ 285,597.90	\$ 364,818.10	
Office Supplies	\$ 7,940.00	\$ 857.87	\$ 1,516.98	\$ 2,374.85	\$ 5,565.15	
Postage	\$ 2,050.00	\$ 516.83	\$ 357.33	\$ 874.16	\$ 1,175.84	
News & Views Publication	\$ 20,273.00	\$ 3,417.70	\$ 4,703.67	\$ 8,121.37	\$ 12,151.63	
ADRC Taxi Expenses	\$ 4,643.00	\$ 179.33	\$ 348.51	\$ 527.84	\$ 4,115.16	
Rural Taxi Expenses	\$ 9,143.00	\$ 307.94	\$ 595.04	\$ 902.98	\$ 8,240.02	
ADRC Care-A-Van Expenses	\$ 9,500.00	\$ 1,096.97	\$ 4,694.53	\$ 5,791.50	\$ 3,708.50	
Volunteer Driver Reimbursement	\$ 40,000.00	\$ 11,015.35	\$ 12,391.18	\$ 23,406.53	\$ 16,593.47	
Senior Fair Expenses	\$ 2,900.00	\$ -	\$ -	\$ -	\$ 2,900.00	
Prevention Programs	\$ 7,337.00	\$ -	\$ 514.65	\$ 514.65	\$ 6,822.35	
Caregiver Support	\$ 17,810.00	\$ 2,824.77	\$ 4,964.41	\$ 7,789.18	\$ 10,020.82	
Bus 85.21 Trust	\$ 13,030.00	\$ -	\$ -	\$ -	\$ 13,030.00	
S.U.N. Program	\$ 34,640.00	\$ 34,640.00	\$ -	\$ 34,640.00	\$ -	
Total	\$ 819,682.00	\$ 180,753.02	\$ 189,787.94	\$ 370,540.96	\$ 449,141.04	
2021 Income						
	Budgeted Amount	Quarter 1	Quarter 2	YTD Total	Balance Left	
Lewy	\$ 280,778.00	\$ 280,778.00	\$ -	\$ 280,778.00	\$ -	
ADRC Regional Reimbursement	\$ 338,170.00	\$ 78,471.02	\$ 148,569.14	\$ 227,040.16	\$ 111,129.84	
GWAAR Reimbursement	\$ 71,859.00	\$ -	\$ 3,407.00	\$ 3,407.00	\$ 68,452.00	
85.21 Grant Reimbursement	\$ 79,889.00	\$ 79,889.00	\$ -	\$ 79,889.00	\$ -	
Stand Up Grant	\$ 6,256.00	\$ -	\$ 922.30	\$ 922.30	\$ 5,333.70	
ADRC Taxi Payments	\$ 7,000.00	\$ 5,444.58	\$ 1,252.00	\$ 6,696.58	\$ 303.42	
Rural Taxi Payments	\$ 2,500.00	\$ 401.00	\$ 711.50	\$ 1,112.50	\$ 1,387.50	
ADRC Care-A-Van Donations	\$ 500.00	\$ -	\$ -	\$ -	\$ 500.00	
Driver Escort Co-payments	\$ 7,500.00	\$ 2,521.41	\$ 2,602.08	\$ 5,123.49	\$ 2,376.51	
Driver Escort Family Care Reimbursements	\$ 5,500.00	\$ 749.06	\$ 2,064.64	\$ 2,813.70	\$ 2,686.30	
Driver Escort VSO Reimbursements	\$ 5,500.00	\$ 1,693.76	\$ 2,193.68	\$ 3,887.44	\$ 1,612.56	
Senior Fair Vendor Fees	\$ 1,200.00	\$ -	\$ -	\$ -	\$ 1,200.00	
Donations	\$ -	\$ -	\$ 200.00	\$ 200.00	\$ (200.00)	
Bus Trust	\$ 13,030.00	\$ -	\$ -	\$ -	\$ 13,030.00	
Total	\$ 819,682.00	\$ 449,947.83	\$ 161,922.34	\$ 611,870.17	\$ 207,811.83	

	IIIB				
Service/Expenditure Category	Current Budget		Amended Budget		Anticipated Usage for Funds
	Expenses	Match	Expenses	Match	
01-Administration	\$ 19,105.00	\$ 2,123.00	\$ 5,000.00	\$ 555.00	Transportation Programs
03-Homemaker			\$ 22,058.00	\$ 2,451.00	Supportive Home Care
04-Chore			\$ 6,000.00	\$ 667.00	Supportive Home Care
10p-Assisted Transportation	\$ 18,659.00	\$ 2,074.00	\$ 5,000.00	\$ 555.00	Transportation Programs
11p-Transportation	\$ 18,659.00	\$ 2,074.00	\$ 5,000.00	\$ 555.00	Transportation Programs
16a-Public Information			\$ 7,000.00	\$ 778.00	Advertising & Senior Expo
23a-Health Promotion-Evidence-Based			\$ 4,000.00	\$ 445.00	Staff Training- Prevention Programs
23b-Health Promotion-Non-Evidence-Based			\$ 4,000.00	\$ 445.00	Staff Time- Prevention Programs
Total	\$ 56,423.00	\$ 6,271.00	\$ 58,058.00	\$ 6,451.00	

Information & Assistance Report

For June 2021

Brittany Mainwaring, Katie Batton, & Renae Kratcha

Total number of contacts: 546

Encounter Contacts: 439

This number reflects the number calls, walk-ins, scheduled office appointments or home visits for people requesting Information. This information can include private pay resource information, Medicaid basics, application for Medicaid, Food Share, Badger Care, requests for in-home information, etc.

Referrals from Nursing Homes: 2

Home visits: 16

Scheduled Office Visits/Zoom Chats/Phone Calls: 13

Number of Functional Screens Administered: 7

A functional screen consists of a series of questions about a person's daily functioning (ie bathing, dressing, eating, chores, decision making etc). Identifying areas of need and the causes of these needs determines a person's functional eligibility for long term care programs. These screens are usually completed in the client's home and last anywhere from 1 ½ to 2 hours of face to face interview time. Information and Assistance Specialist's then compile medical records and collateral contacts to verify information and enter the screen into a state database. When entering the screen, Information and Assistance Specialist's make detailed notes on every choice and observation placed in the screen. Completion of one functional screen can take up to 8-9 hours.

Number of Nursing Home Relocations: 1

A Nursing Home Relocation is when a person's stay in the nursing home is being paid for by Medical Assistance and they want to discharge back into the community. The individual is able to directly enroll into a long term care service, either Family Care or IRIS, because they are already receiving Medicaid services. The long term care program helps them "relocate" back into the community.

Number of People Enrolled in Family Care: 4

Family Care is a program that provides services and supports to people with physical disabilities, developmental disabilities and frail elders. In this area of the state, consumers have the choice between two Managed Care Organizations: Inluka and My Choice Wisconsin, which provide the Family Care Program. The services, which are offered by the Managed Care Organization are coordinated by their staff in conjunction with the customer. These services are purchased by the Managed Care Organization from their own network of providers. Information and Assistance Specialists meet with individuals about to enroll in long term care to provide needed information for the client to make the decision that fits his/her situation the best.

Number of People Referred to IRIS: 1

IRIS, (Include, Respect, I Self-Direct) is another program which also provides funding for services. The IRIS program is administered by The Management Group (TMG), Connections and Advocates4U in this area of the state. This is a self-directed program and gives the customer more of the responsibility of choosing providers and managing their own monthly budget. Information and Assistance Specialist's meet with individuals about to enroll in long term care to provide needed information for the client to make the decision that fits his/her situation the best.

Additional meetings and other events:

Examples:

Information and Assistance Specialist's work as a part of *Regional function teams* to maintain quality assurance while serving the community. The Regional Aging and Disability Resource Center is made up of Grant, Green, Iowa and Lafayette counties.

Information and Assistance Specialist's also work on transitioning students from the world of high school and child waiver programs to adult programs. This can be in the form of completing functional screens, options counseling, attending Individualized Educational Program (progress) meetings and the County Communities on Transition (CCOT) meetings.

Further education in the field of human services is also required, and is often fulfilled through attendance of state conferences and other trainings.

This month, staff participated in the following:

Other meetings/events:

**Homeless Coalition Meeting, All Virtual- Stand Up & Move More workshop, Time Reporting Training, Yoga Research Meeting, HeART meeting, Step Up Your Nutrition Training, Strong Bodies meeting
In person- Outreach at Dodgeville Meal Site, Dodgevilla Senior Farmer's Market Vouchers outreach, Ridgeview Senior Farmer's Market Vouchers, Arena Senior Farmer's Market Vouchers, Avoca Senior Farmer's Market Vouchers.**

Key:

CCoT- County Communities on Transition

DSS- Department Social Services

I&A- Information and Assistance Specialist

IEP- Individualized Education Program

IRIS- Include, Respect, I Self Direct

MCO- Managed Care Organization

MDS Q- Minimum Data Set

TRANSPORTATION COORDINATOR'S REPORT

June 2021

Submitted by Paula Daentl

DRIVER ESCORT SERVICES

Current Month	2020	YTD	2021	YTD
Total Units of Service Provided:	174	850	205	1,146
Current Month	2020	YTD	2021	YTD
Driver Escort Fees Deposited:	\$606.20	\$6,554.99	\$3,235.08	\$11,748.62

ADRC TAXI SERVICES

Current Month	2020	YTD	2021	YTD
Total Units of Service Provided:	244	1,510	248	1,536
Current Month	2020	YTD	2021	YTD
ADRC Taxi Fees Deposited:	\$432.00	\$2,890.80	\$369.00	\$6,696.58

- We averaged 12.88 Taxi riders per day.

RURAL TAXI SERVICES

Current Month	2020	YTD	2021	YTD
Total Units of Service Provided:	55	184	67	403
Current Month	2020	YTD	2021	YTD
ADRC Taxi Fees Deposited:	\$116.00	\$864.00	\$201.50	\$1,112.50

- We averaged 2.19 Taxi riders per day.

CARE A VAN SERVICES

Current Month	2020	YTD	2021	YTD
Total Units of Service Provided:	0	782	0	0
Current Month	2020	YTD	2021	YTD
Donations Collected:	\$0.00	\$669.00	\$0.00	\$0.00
Current Month	2020	YTD	2021	YTD
Total Days Cancelled:	8	9	0	0

- We averaged 0.0 Care A Van riders per trip (all bus trips canceled due to Pandemic).



ADRC Manager's Report

July 2021 ADRC Board Meeting

Programs/Services

Senior Farmer Market Vouchers:

Senior Farmers' Market Vouchers are offered to Iowa County seniors to purchase fresh, locally grown fruits, vegetables and herbs from certified farmers. The vouchers are provided by a grant from USDA Food and Nutrition Service and brought to you by the Wisconsin Department of Health Services and local partner groups. We still have vouchers to distribute, please spread the word.

Prevention:

Book Club: High Octane Brain: 5 Science-based Steps to Sharpen Your Memory and Reduce Your Risk of Alzheimer's." This virtual book club starts Wednesday, July 28

Mind over Matter: Healthy Bowels, Healthy Bladder, online, starting Friday, August 6

Stepping On, In-person in Ridgeway, starting Monday, August 9

Powerful Tools for Caregivers, online, starting Wednesday, September 15

Caregiver Support Program:

There is a statewide registry of virtual caregiver programs. Local consumers can call the ADRC and we can help them find something of interest in order to get connected.

"Mug Club for Caregivers" meets virtually on the third Tuesday of the month from 10:30-11:30, hosted by our Caregiver Coordinator and the regional Dementia Care Specialist.

HeART Coalition:

The HeART Coalition is partnering with the SUN Program and Habitat for Humanity, during the last few months of the HeART Grant. The grant will end on September 30, 2021.

Aging Plan:

Surveys have been distributed at Vaccine Clinics, and to the SUN Program Participants, and in the News and Views. The HeART Coalition produced a report on the one on one conversations they had with Iowa County seniors. A draft of the Aging Plan goals will be submitted to GWAAR by July 23.

Advocacy:

Advocacy Update is enclosed.

Recent and Upcoming Events:



- ADRC staff presented at a virtual Low Vision Fair: Getting Help When Experiencing Vision Loss on July 13th.
- ADRC staff will be doing some outreach at the Arena and Dodgeville SUN Dining Site Summer Cookouts on July 29.



• Future Planning Series: It's possible and necessary: August 17 and August 24

- Thinking about your family member's future after you are gone is hard for most caregivers. For the parents of loved ones with disabilities, the topic can be so daunting that it can feel impossible to broach. The result? Families are delaying this conversation as long as possible and sometimes until one is in a crisis situation.

- Mark your calendars for a Drive-Thru Health and Wellness Expo on Friday, September 24th from 10-noon. Participants will receive a free goodie bag filled with local resources. The HeART Coalition will be providing FREE boxed lunches, while supplies last. Upland Hills Health will be hosting Podcast Poker and Agrace Hospice and Palliative Care will be hosting Parking Lot Bingo.

Respectfully submitted,

Valerie Hiltbrand, ADRC Manager
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Dodgeville, WI 53533
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www.adrcswwi.org

Older Americans Act (OAA) FY 2022 Budget Advocacy

Summer recess for Congress is set to begin in early August and the countdown is on to move fiscal year (FY) 2022 funding measures through Congress before their break begins. Last week the House Appropriations Committee approved a Labor-HHS-Education spending measure with game-changing OAA levels. The spending measure, which almost mirrors our federal partner's - National Association of Area Agencies on Aging (n4a's) appropriations requests, will now move to a full House vote alongside several other spending bills (likely next week). **We are now being asked by n4a to put our boots-on-the-ground expertise and constituent voices to work and call upon our federal elected officials to get long-overdue appropriate funding levels for OAA programs and services! We need members of Congress to hear directly from their constituents!**

Our collective advocacy must now turn to the Senate to ensure that the Senate appropriations bill reflects n4a's appropriations requests or, at a minimum, receives the same level of support as the House measure! ***This means advocates need to encourage Senate appropriators (FYI U.S. Senator Tammy Baldwin is a member of the Senate's Labor-HHS-Education appropriations subcommittee) to adopt the House-passed increases for critical aging supports! It's vital that your agency and your grassroots advocates connect with federal lawmakers NOW about the importance of adopting funding increases for Older Americans Act (OAA) and other aging programs. PLEASE CONTACT U.S. Senators Tammy Baldwin and Ron Johnson and ask for their support!***

To ensure your agency can continue to provide older adults and their caregivers critical access to services past the pandemic while accommodating the demographic growth that is happening everywhere in the U.S., **n4a needs your voice to push Senators and Representatives to support the bold investments in OAA programs and services outlined in the House Appropriations Bill.**

n4a's appropriations asks specifically prioritized four subtitles of the Act for major increases including **doubling Titles III B (Supportive Services), Title VI (Native American aging programs), and III D (evidence-based health and wellness), and increasing III E (National Family Caregiver Support Program) by 50 percent.** This is the level of investment these programs should have had before COVID-19 and reflects what these programs will absolutely need after it! We need annual appropriations that reflect the ONGOING and GROWING need in your communities as our nation ages.

Take Action Today, Tomorrow & Throughout August!

STEP 1: Visit [n4a's FY 2022 OAA Appropriations Advocacy Toolkit](#) to assist your efforts. N4a's resources include everything you need to take action:

- Grassroots template letters (AAA and VI versions),
- Current appropriations chart,
- n4a appropriations request letter to Congress, and
- FY 2021 Policy Priorities.

It is important that you take the time to localize what this funding means for the older adults and caregivers in your community, Tribe, or state.

STEP 2: Call your lawmakers. Ask your members of Congress for their support and be sure to share a local story about the importance of funding for OAA in your community! The Capitol Switchboard (202-224-3121) can connect you to your lawmakers' DC offices or **contact**

Wisconsin's U.S. Senators directly:

Sen. Baldwin – (202) 224-5653

Sen. Johnson – (202) 224-5323

STEP 3: Put your agency on record. Send an updated letter **via email** to your Senators this week. Use n4a's templates ([AAA](#) / [Title VI](#)) but customize to your agency/community. Email contact information for Wisconsin's U.S. Senators -

Tammy Baldwin: <https://www.baldwin.senate.gov/feedback> and

Ron Johnson: <https://www.ronjohnson.senate.gov/email-the-senator>

STEP 4: Make Your Support for OAA Funding Public. Attend any events/town halls (virtual or in-person) your Senators and Representatives are hosting during the summer recess and raise OAA funding during the Q&A! You can also enlist fellow advocates! Find out whether any of your agency's supporters know the Members of Congress serving your community or if they will be seeing them at any virtual events. If so, ask that they put in a good word for OAA funding and its impact in your community.

STEP 5: Initiate a Virtual Visit. Members of Congress will be back in their states and districts in August, so get on their local calendars NOW! Individual site visits, even if virtual, are also a great opportunity to educate your elected officials about the critical services you provide to their constituents. All you have to do is ask! (Tip: Put the request in writing. Call or email the DC office to ensure your request gets to the scheduler.) **For contact information see Wisconsin's Members of the 117th Congress.**

STEP 6: Engage Your Provider Network. Urge your vendors/providers, advisory board members and other important stakeholders to send their own letters to Congress. Please do all you can to amplify the message and engage others who understand the value of OAA in their community! You're welcome to forward this *Alert* to your networks or edit it to be best received by your advocates.

Disability Benefit Specialist: Nikki Brennum

Elder Benefit Specialist:

June 2021 Program Report

This report provides a statistical analysis of benefit specialist (Ben Spec) program services, as reported in the Social Assistance Management System (SAMS) database. The report focuses on legal and benefits-related assistance or "cases." It excludes general information and referral contacts, as well as public and media outreach activities.

NEW CLIENT

A client is defined as a person who had one or more contacts related to a case during the reporting period. A new client is defined as a person whose earliest recorded contact involving legal or benefits-related assistance falls within the reporting period.

Disability Benefit Specialist: 4
Elder Benefit Specialist: 6

CASE

A case is defined as an issue that the Ben Spec helped a client to resolve. Multiple cases may be associated with a single client. A case is regarded as opened when a Ben Spec records the first contact related to an issue. A case is regarded as closed when the last contact related to the issue includes an outcome. A carryover case is a case that was opened prior to the start of the reporting period. A case is regarded as remaining open if it lacks an outcome as of the last day of the reporting period.

Disability Benefit Specialist:
Open Cases: 15 Closed Cases: 6

Elder Benefit Specialist:
Open Cases: 34 Closed Cases: 33

CLIENT CHARACTERISTICS

This report looks at demographic characteristics for all clients who had one or more contacts related to a case during the reporting period.

18-59: 15
60-69: 21
70-79: 2
80-89: 2
90-99: 1

MONETARY IMPACT

Monetary impact, recorded at time of case closure, is the estimated value of any benefits that a Ben Spec helped a client to obtain or preserve. This report looks at monetary impact for all cases closed during the reporting period.

Disability Benefit Specialist: **\$42,568**
Elder Benefit Specialist: **\$111,377**

Community Outreach and Events:

Date	Topic	Location
6/15/21	BINGO	Dodgeville

Benefit Specialist Trainings:

Date	Topic

Additional Activities and Events:

Date	Topic