

APPROVED MINUTES

Health and Human Services Committee

Wednesday, January 9, 2019

Health and Human Services Community Room

303 W. Chapel Street; Dodgeville, Wisconsin

Iowa

County

Wisconsin

1	Meeting was called to order by Chair Nankee at 5:00 PM
2	<p><u>Roll Call was taken:</u></p> <p>Members present: Dan Nankee, Bruce Paull, Richard Rolfsmeyer, Justin O'Brien and Joan Davis.</p> <p>Others present: Mel Masters, John Myers, Ron Benish, Steve Deal, Rochelle Kruchten, Tom Slaney, Valerie Hiltbrand, Sue Matye, Michele Klusendorf, Melissa Doescher, Larry Bierke and Nohe Caygill.</p>
3	<p><u>Approve the agenda for this January 9, 2019 meeting:</u></p> <p>Motion by O'Brien to approve the agenda for this January 9, 2019 meeting. Seconded by Rolfsmeyer. Aye: 5; Nay: 0. Motion carried.</p>
4	<p><u>Approve the minutes of the December 5, 2018 meeting:</u></p> <p>Motion by Davis to approve the minutes of the December 5, 2018 meeting. Seconded by O'Brien. Aye: 5; Nay: 0. Motion carried.</p>
5	<p><u>Reports from Committee Members and/or Members of the Audience:</u></p> <p>No reports.</p>
6	<p><u>Consider Resolution Requesting Increased Funding and Oversight Reforms for Wisconsin's Child Protective Services System:</u> Slaney – At the last meeting it was asked that Bierke and I add the wording “prevention” to the resolution. If you reference the handout Paragraphs 2 and 11, prevention is there bold and italicized. We kept it to a minimum and accomplished what you were asking for. We are now asking for this resolution to be considered. Questions? Rolfsmeyer – is there a movement? Slaney - At the December 17th meeting, there were approximately 30-40 counties that have passed the resolution. It is expected that more counties are going to pass the resolution; some counties have just been active right away. O'Brien -where are you seeing those counties? Slaney - other counties have been affected more by the meth usage. Meth is not as treatable as opioids, which is why they are getting hit harder in those areas. Davis - where is it hitting? Slaney - there are dramatic increases in The Western Region. The western region started the movement out of necessity. Davis - what about Dane, Grant? Slaney - Crawford County has passed this resolution but I am unsure about any others at this time. Davis - how does Milwaukee County fall out of this? Slaney - Milwaukee County needed drastic action taken. It is the only county that is ran by the state of Wisconsin. The state has set standards for Milwaukee County but not for the rest of the state. All other counties are county-operated and state-supervised. There needs to be a CPS standard for all counties. Paull - my concern is that at this time Iowa County isn't doing badly compared to other</p>

counties. This resolution seems to be made for those other counties. If we need more social workers bring it to the committee. When we ask the state to do something and we are doing ok I get a little nervous. We don't want to get money taken away. Slaney – the resolution is indicating to the state to set standards for caseloads, monitor and provide sufficient funding. Funding hasn't increased in 13 years. We (the county) are paying over 3,200% of what we are required to match. It is difficult to apply standards to our county because of the mix caseload which in the next presentation Melissa will talk about the services provided by Iowa County. We are continually asked to do more but never does the funding follow. Passing the resolution is the right thing to do, it sets standards and the state to review it. Nankee- it does makes me nervous as well be careful what you ask for. Bierke – supportive of the resolution. Davis – it wouldn't cause us to need more social workers, it would give us a stable ratio across the state. Paull – concerned it will pull some of our funding away. Slaney – the county is required to match 10%, we are currently doing the 3,200%. We value prevention and see the benefit to allocating that money. Nankee – Question if we have a standard set then we have to go by that whereas if it was just a recommendation. Slaney – My recommendation is to pass the resolution and forward it on to the board. Rolfsmeyer - in favor of resolution. We need to stand with other counties and we need more money to do this job right. As a school board member, I see this all the time regarding funding/money. O'Brien – is in favor. We have to look out for our sister counties. We may not have a problem now but could in the future. Is it worth the risk? Benish - this is a no brainer. More needs to be done, not less. This is something you need to project and get on board with other counties. Nankee – is \$30 million enough Slaney – probably not but it is what is being recommended. Motion to pass the resolution made by O'Brien and seconded by Rolfsmeyer. Aye: 5. Nay: 0. Motion carried.

Presentation on Social Service's Youth and Family Unit Programs and Provide Additional

Information on Foster Care: Introduction of Michele Klusendorf and Melissa Doescher. Klusendorf stated Doescher will be doing a presentation on the programs and services that this unit provides to the people of Iowa County. Doescher – The Youth and Family Unit consists of Michele Klusendorf, Unit Manager. Tim Collins, Lead Social Worker – in charge when the Unit Manager is not available and is involved in ongoing casework. Toni Johnson and Nicole Hamilton - initial assessment social workers, which means they are the first ones to make contact when there is a report, they do the investigating. Jenny Wasley-Riley - initial assessment and ongoing youth justice and child protective services. Beth Beyler is the Juvenile Court Intake, Foster Care Coordinator and Youth Justice Social Worker – involved in screenings, goes through reports, decision making with families, helps come up w/plan after investigations. Beyler also is a foster care coordinator and carries youth justice cases as well. Lori Cerutti – Social Services Specialist, the go to person, helps all the social workers, services for the community, manages the Holiday Project, helps with youth groups in the evenings. Programs provided by Iowa County are Child Protective Services, *Youth Justice* – kids not necessarily breaking the law, but misbehaving in the home. These are cases where parents are calling concerned about their child's safety. *ACCESS* – all intakes during business hours. *24-Hour After Hours on call services* –hours during the week are 4:30 p.m. to 8:00 a.m.; holidays and weekends would be 24 hours. This service consists of any crisis that comes into sheriff's department not criminally related for example: someone becomes homeless, no heat situation, and child placement or information referral. *Voluntary Services* – is unique to Iowa County, it is our way of preventing formal cases. For example if a family calls regarding behavioral issues with a 5 year old, we can put parenting services, therapy respite. Additional programs are the *Homeless Coalition*, Elizabeth Platt. *Head Start Advisory Committee*, Melissa Doescher. *Family Resource Committee*, Toni Johnson. *Monthly school meetings* – a social worker goes to each school once a month to answer any questions and to establish a connection with the agency. *Family And Schools Together (FAST)*, at this time Doescher is involved with Mineral Point school district. It is happening across the State of Wisconsin, where the school district invites families to come once a week for 8 weeks. This program involves a meal, one on

one play time and conversation. *Child Long Term Support Waiver* – an income eligible program that helps pay for services not covered by insurance for youth with a mental health diagnosis or physical disabilities. Coordinated Service Teams are a family centered program that provides family opportunities to meet with their natural supports and the professionals who they are working with. *Step parent adopt study* – court ordered study offered at no cost to the family. *Underage Alcohol program* – program for 1st time offenders to participate in to avoid losing their license. *Community Outreach* – Job shadowing by high school and college students, information sharing with law enforcement and schools and Mandated Reporter training or any other presentations requested. *Foster home recruitment* – there are billboards around the State of Wisconsin, information sessions to invite community members where foster parents tell their story, an opportunity to ask questions. Beyler also administrators a Facebook page, runs ads in the paper and has a newsletter to help people connect. A Level 1 foster home is for relative placement and child specific. These homes do require a background check but not through the FBI. Level 1 homes are used mainly for respite, for example a single parent needs a break or the child needs a break from the home. Level 2 foster homes require a FBI background check/fingerprinting and 30 hours of training. Iowa County currently has 5 level 2 foster homes and 7 respite homes. Level 3 homes are for children that have been through a lot of trauma, neglect. Level 4 homes are for delinquents. As of December 31, 2018, we have 6 children in level 2 homes, 1 child in treatment/level 3 home and 1 child in Residential Care/Level 4 home. Current numbers are higher than they were in past years. Davis -what is a level 4 home? Doescher – Level 4 homes are a treatment facility that provides care. Bierke – referring back to your foster care slide, is there a waiting list for foster parents in Iowa County or are we in need of more? Doescher – there is not a waiting list but we are always looking for more homes. Approximately 2 years ago the county was low on foster homes. At that time, 1 of the 6 kids that were in foster care was placed in a Grant County home due to the level of the child’s needs and we needed to find a family that could support this child/family. Iowa County helps other counties out as well when needed. When speaking to families that show interest, Beyler suggests families try respite first to make sure it’s a good fit. Disrupting placement of a child is never a good thing. Davis – What about kinship care? Process? How do you find out if there is appropriate kinship? Doescher – we try first asking parents, then the child. If the family member has a safe environment then we can place them. A court hearing usually occurs within 24 hours, the judge will usually order the parent to give list of family members to Social Services. This is helpful when looking for long term placement if the child cannot go home. Masters – What happens if, for example, there is a 10 year old w/aggressive behaviors, teacher reports it? Doescher – Depending on the situation, law enforcement would be called and they would make a disorderly contact report, which then goes to Beyler and then a decision would be made. Different things would be looked at like if it’s an isolated incident or repeat behaviors, how extreme the situation was. Masters – Who calls law enforcement, the principal or teacher? Doescher – the principal normally makes the decision but most schools have their own process. Nankee - Thank you to Slaney, Klusendorf and Doescher.

ADRC Department Update: Valerie Hiltbrand presented. Hiltbrand wanted to remind everyone that the ADRC works with the schools and individuals that are 18 years or older with disabilities/special needs along with people over the age of 60. Brittany Mainwaring heads up the Youth in Transition program which tries to make the transition from high school to the adult world smoother. Hiltbrand there was a survey sent out by the State of Wisconsin. 375 surveys were mailed, 92 completed mail surveys returned, 25% ADRC response rate and 22% response rate statewide. This was the first time for paper and online survey, in the past years the survey was done by telephone. Also the first year including enrollment and options counseling in the survey pool. When asked how people heard of the ADRC, personal referrals were the top answer. It was found that people appreciate home visits. Home visits help the ADRC access situations and get better feedback. People want follow-up. This is a way we know if needs are being met or not and what can be done. Bierke - among those that did not receive a follow up there was 43% that

would've liked one, what is being done about that? Hiltbrand – we are following up with customers Bierke - it looks like Southwest Wisconsin went from 16 to 29 and then back down. Hiltbrand - we do target follow-up calls if we see that the numbers are dropping, we need to ask the customers permission to do the follow-up. Follow-up is not counted unless you have contact with the customer. Wellness Update: Hiltbrand – Kari Bennett from the Health Department is going to be leading a Healthy Living with Diabetes class at Land's End in February. There is a Boost Your Brain class in Belmont in February in which it may be a full class already. Iowa County was chosen for the Stand Up Move More research project, two other counties participated. Research showed it is doing well. Transportation Update: Hiltbrand – Jamie Gould is in charge of transportation. The new van came yesterday and we are waiting for DOT approval. At the bottom of the update it shows what days the rural taxi is in different areas. Paull – what is considered rural Iowa County - Ridgeway, Barneveld? Hiltbrand – Yes they would be. For example, the taxi could transport someone from Ridgeway to Dodgeville. Davis - any wiggle room on the days? Hiltbrand – there still is the driver escort program as well as the bigger van that will still operate 3 days. Slaney – the driver escort program can satisfy the needs of medical, whereas the taxi is for other services such as shopping. Matye – are there eligibility requirements? Slaney – it'll serve anyone in city of Dodgeville, the rural taxi is for people who are elderly or disabled. There are no income requirements. Eligibility depends on the funding source we are using, cannot remember the criteria at this time. There are steps to go through; we don't have a timeline at this point. There is still the signage that still needs to be done. We entered into a lease with Grant county so there has been no lapse of service. We were not anticipating the van coming this soon so we have not recruited a driver.

O'Brien - a resident asked when the taxi will be running. Bierke - will have to ask next month. Davis - in the meantime can other transportation be used? Slaney – This is something new, so it is a learning experience. Matye – do you need a chauffeur's license? Slaney – no it is not needed. Paull – is it handicap accessible, are there requirements for how mobile a person is? Slaney – the vehicle is handicap accessible. Drivers are educated on how to safely and securely get an individual in/out of the vehicle. Cases vary but most wouldn't need someone with them. If the individual is able to get out of their house, then the driver should be able to get them in the vehicle. Paull – is driver restricted to stay in the vehicle? Other companies do not let the driver, for example, carry in groceries. Slaney – there is no restriction. Nankee – Is it a van? How many people can it fit? Slaney – the van has a bench seat that could hold 3 people, full center which is open for wheelchairs/scooters, so at the most 4 people. Nankee – would just like to say the customer satisfaction report is very colorful and well done.

Bloomfield Healthcare and Rehabilitation Center Update: Rochelle Krutchen presented. Staffing is going in the right direction. Minimal shifts open. We are now at a census of 50. We are on Day 3 of 4 of the state survey. Davis – what does day 3 of 4 mean? Krutchen – it just means that it is the third day for the state surveyors being at Bloomfield. Krutchen – there is not much else to report since I was just here last month. Davis – census being at 50, does this mean we are discouraging more admissions? Bierke – As of January 1st we were to start reducing the census, this has not been implemented yet. We will plan on phasing in dropping 7-10 beds. O'Brien – does this mean we will get credited? Bierke – future bills will be lowered. Nankee - couple things I wanted to mention from last Bloomfield meeting. Jake Terrill is doing a fantastic thing called the HELP program. This program loans equipment to people in need.

Bierke – I was asked to come to next meeting to lay out budget so the committee has an idea of what is happening.

10	<p><u>Health Department Update:</u> Sue Matye presented. We received a Healthy Aging Grant for a program Healthy Living with Chronic Pain. We are sending four people for training; two nurses, an LTE nurse and an individual from the library. The grant will cover the 4 days of training and travel costs. Another grant will be used to cover teaching the classes. Heart Coalition was awarded a grant on the first round which was over in November. Invitation to apply for the second phase of the grant. UW School of Nursing helps write grant. If it is received then from April 2019 – October 2021 there will be funding. A position has been created for Community Based Coordinator (see handout). The Heart Coalition itself cannot hire for this position, so it was determined the position would fall under the Health Department. Details will need to be defined by HR. This is all pending the grant being awarded. <u>Communicable Disease:</u> There are no big surprises. Compared to 2017, hospitalized influenza took a jump in 2018. There was a nationwide impact with the flu last January 3 cases, February 14 and March 10. This year 2 hospitalized cases so far but we are not out of flu season. Paull – any idea what is happening next with Upland Hills Community Needs Accesment? Matye – there is an improvement plan and target date is before summer. Paull – my impression is that they are working heavily with the ADRC. Hiltbrand – we have been attending the meetings and collaborating. Paull – my understanding is one part is aimed at seniors and one at substance abuse. Matye - 4 priorities are picked - addiction medicine, adult opportunities for socializing, transportation. Hiltbrand – believe exercise opportunity for the elder and disabled and breast cancer prevention as well. Nankee – find the Community Based Coordinator position exciting. Bierke – liked the report presentation.</p>
11	Next meeting February 6, 2019 at 5:00 PM.
12	Adjournment. Motion by Davis to adjourn the meeting. Paull seconded the motion. Aye: 5. Nay: 0. Motion carried. Meeting adjourned at 6:27 PM.
	Minutes by: Nohe Caygill Reviewed by Bruce Paull, Secretary