



APPROVED MINUTES

Health and Human Services Committee
WEDNESDAY, SEPTEMBER 8, 2021 at 5:00 p.m.
Iowa County Courthouse Annex- The Loft
222 N. Iowa St.; Dodgeville, Wisconsin

Iowa
County
Wisconsin

Item	
1	Chairperson Nankee called the meeting to order at 5:00 p.m.
2	<u>Roll Call:</u> Members Present in Community Room: Chairperson Dan Nankee, Richard Rolfsmeyer, Joan Davis, John Meyers Members Excused: Kimberly Alan, Justin O'Brien Others Present in Community Room: Larry Bierke, Nikki Mumm, Steve Deal, Valerie Hiltbrand, Echo Bristol, Tom Slaney, Bruce Paull, Ron Benish, Cecile McManus Others Present Remotely: Jeff Lockhart, Heidi Tiber
3	<u>Approval of the September 8, 2021 Agenda:</u> Motion by Meyers and seconded by Davis to accept the agenda. Aye: 3; Nay: 0. Motion carried.
4	<u>Approval of the August 4, 2021 Meeting Minutes:</u> Motion by Davis and seconded by Meyers based on Davis' recommendation to accept the meeting minutes. Aye: 3; Nay: 0. Motion carried.
5	<u>Reports From Committee Members and an Opportunity for Members of the Audience to Address the Committee. No action will be taken.</u> <u>Davis-</u> She commended the ADRC for their customer service and customer care.
6	<u>Preliminary Budget Updates by HHS Departments:</u> <u>ADRC-</u> Mumm presented and asked if there were any questions on what was submitted in the packet. Rolfsmeyer inquired why we budget for family insurance for new hires. Mumm stated that since we are unaware of what insurance plan new hires will take that family insurance plans are budgeted to be safe. Once they are hired and determine what insurance they will take, this amount could decrease. Nankee asked where we stand with the 2021 budget. Mumm said we have decreased expenditures due to the bus not running during the pandemic. Davis commented on how it was good to see a decrease in operative costs due to new vehicles and asked why the ADRC Regional reimbursement will decrease. Mumm stated that the previous Dementia Care Specialist for the Region was house in Iowa County. The new Dementia Care Specialist is housed in Green County so we are not reimbursed for office rent. <u>Unified Community Services-</u> Lockhart presented. They are asking for 9% increase to cover cost of health insurance, a 1% raise in January, and a 1% raise in July. It could be less if health insurance costs come in at a lower rate. <u>Social Services-</u> Slaney presented. He supplied a handout to committee members. The 2022 anticipated budget is \$2,897,838 and has a decrease of \$2,101 or 0.14% in levy. The Department has experienced some turnover and new staff begin at a lower rate than previous employees. One of the In-Home Service Providers, Orion Family Services, has asked for an increase in their contract. The rest of our In-Home Service Providers have kept their rates the same. <u>Bloomfield Healthcare and Rehabilitation Center-</u> Bristol presented and asked if there were any questions on what was submitted in the packet. Nankee inquired about the 2021 deficient of revenues over expenditures. Bristol stated that there is a decrease in revenue due to the low census, and that they are increasing revenue and decreasing the usage of agency staff. They are still utilizing agency staff as they are having trouble hiring new staff. Rolfsmeyer commented on decreased expenditures and if they were planning on less overtime. Bristol stated that less overtime is the goal, but more staff will need to be hired. Rolfsmeyer inquired what caused the decrease in housekeeping. Bristol stated that they are eliminating the current open position as they have been without for quite some time and have a housekeeping manager retiring in the Spring that will be replaced by a supervisor.

7	<u>Presentation of draft Aging Plan for ADRC:</u> Hiltbrand gave report. She stated that the ADRC is required to create this plan every three years in order to receive Older American's Act funding. This is a draft version that was presented to the ADRC Board first, then came to the HHS Committee. It will go to public hearing next on September 30th at the HHS Building-Community Room from 1:00 p.m. to 3:00 p.m. and Zoom will be an option. After the public hearing it will go back to the ADRC Board for final draft approve and then to the HHS Committee for final draft approval. The ADRC Board suggestions were included in the document sent out in the packets, but the suggestions received by Greater Wisconsin Agency on Aging Resources (GWAAR) have not been added at this time. Rolfsmeyer stated that he will contact Hiltbrand at a later date to discuss his comments. The committee members reviewed and commented on the goals.
8	<u>Bloomfield Healthcare and Rehabilitation Center Update:</u> Bristol gave report. The current census is at 42 residents with 6 of them being Medicare. Medicare pays at least twice as much as Medicaid and sometimes private pay depending on their level of care. They are a little bit ahead of schedule with respect to her census plan that she created to have a goal and utilized to calculate budget numbers. She used her institutional knowledge to create the plan. Rolfsmeyer asked if we had the staffing capacity to support her census plan. Bristol stated with current staffing we are capped at 42 residents, but she is working with Allison in Employee Resources to recruit more staff versus utilizing more agency staff. Davis inquired how many agency staff we are utilizing. Bristol stated that we currently have 14 agency staff; 7 are full-time contract positions and 7 are part-time on call positions. There are currently 15 open positions and they are using their own staff for overtime instead of agency staff. Bierke asked if we need to replace agency staff with our own staff before we can surpass the 42 residents. Bristol stated that our ability to take in residents and create revenue outweighs the expense of agency staff. She stated that she is focusing on recruitment and retention and has launched a Bloomfield Healthcare Careers Facebook page for recruitment and that the normal Bloomfield Facebook page will be used for residents and marketing. She has recently developed a staffing ladder so there is always the same amount of hours of direct patient care every day per employee. They formed a committee of staff to look at retention and recruitment ideas and had an employee appreciate week in August filled with fun events for staff. The teamwork as improved and employees feel appreciated. Bristol then discussed recent new hires. She talked about the annual survey that was conducted in March 2021, and increased Medicaid rate beginning in April. They implemented the PointClickCare system on September 1st. It has taken a lot of manpower, but will be better for the facility in the long run. She is focusing on the aging accounts receivables and working on collecting on old accounts. They are currently transitioning to bring Medicare billing back in-house this fall instead of continuing to contract it out. The anticipated go live date is November 1st, and the new program will allow for more transparency of where they are at on receiving payments. She has also found other ways to save money on supplies through the use of a group purchasing organization. Bristol has made changes to decrease levy.
9	<u>Unified Community Services Update:</u> Lockhart gave report. He recently signed a contract for a new electronic health records, and they will begin training in the near future with an anticipated go-live within the next year as it has an anticipated four month implementation. The hope is that it will significantly increase revenue and decrease billing problems experienced with the previous system. Their clinic is currently only doing telehealth visits due to the Delta Variant, though they do have an office in each clinic with a computer for clients to use if they do not have a computer at home to attend. There is currently a seven month waiting period state-wide for behavioral health service, and they have been turning away mental health patients and asking them to see outside provided so they can focus on those with dual AODA and mental health needs. They have recently hired four peer supports with grant funding, and are applying for more grants with the op of hiring a couple more. He stated that they have been distributing Narcan to all Law Enforcement Agencies in Iowa County unless they had other sources of Narcan. They have received additional ARPA funds for substance abuse and mental health services, and are hoping to hire another dual diagnosis therapist with those funds. They are currently at capacity for their community support program, and are approaching capacity for the Birth to Three, Children's Long-Term Support, Adult Protective Services, and Comprehensive Community Services programs. Lockhart has recently graduated eight recruits from Grant County for the Well-Being Boot Camp and is hoping to do a seminar in Iowa County in the future. Nankee shared that he read an article about a

	Law Enforcement Officer who was able to talk to a person about drugs and took a tablet with the therapist and that the therapist was able to calm the person down. Lockhart stated that Law Enforcement Officers can set up a telehealth appointment for people on tablets with their counselors. Meyers inquired about the Well-Being Boot Camp. Lockhart stated that it's based on Maslow's Hierarchy of Needs, which are the basic needs that every person needs to survive. He built a program where they discuss these needs every week and identify ways to incorporate them into their lives. The theory is that if people incorporate these into our lives, then we may not need mental health services.
10	<u>Social Services Department Update:</u> Slaney gave report. He discussed the partnership between the Department of Children and Families and Root LLC to perform outreach to community stakeholders on the child welfare transformation to Families First. Slaney is reach out to Law Enforcement and School Districts to participate in this. The goal is to get community buy in for this program that is required by Federal Law. He asked if any of the committee members would be interested in participating as well. It will involve a 45 minute 1:1 phone interview and a 60 minute virtual focus group. Davis stated that she will participate. Slaney described the Families First program. He went through the turnover within the Department and recent State reviews the department has undergone. He discussed the current situation with the ADRC Bus service. Slaney also let the committee know about the Health and Wellness Expo on September 24th from 10:00 a.m. to 12:00 p.m. at the Harris Park Ley Pavilion in Dodgeville. There was great foresight by Hiltbrand to set it up as a drive through to ensure we can keep our residents safe and continue to provide them with valuable information.
11	<u>Wednesday, October 6, 2021:</u> Approved for the next HHS Committee meeting at 5:00 p.m., HHS Center, Community Room, Dodgeville. <u>Wednesday, October 27, 2021:</u> Approved for the following HHS Committee meeting at 5:00 p.m., HHS Center, Community Room, Dodgeville.
12	Motion by Meyers and seconded by Davis to Adjourn. Aye: 4, Nay: 0. Meeting adjourned at 6:40 p.m.