

Representative Policy Board
Consumer Affairs Committee
South Central Connecticut Regional Water District

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AGENDA

Regular Meeting of Monday, February 24, 2025 at 5:30 pm

1. Safety Moment
2. Public Comment: Residents and customers may address the Consumer Affairs Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Approval of Minutes – January 27, 2025 meeting
4. Customer Experience & Escalation Process: P. Singh and D. Bochan
5. Report of OCA – J. Donofrio
6. Approval of OCA invoice for January 2025 for \$3,411.00
7. New Business
8. Next regular meeting – Monday, March 17, 2025 at 5:30 p.m.
9. Adjourn

****Members of the public may attend the meeting in person or via teams using the link at the top of the agenda. To view meeting documents, please visit <https://tinyurl.com/26jtre6x>. For questions, contact the board office at jslubowski@rwater.com or by calling 203-401-2515.**