

Representative Policy Board  
**Consumer Affairs Committee**  
South Central Connecticut Regional Water District

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Phone conference ID: 562 946 699#

**AGENDA**

**Regular Meeting of Monday, January 26, 2026 at 5:30 pm**

1. Safety Moment
2. Public Comment: Residents and customers may address the Consumer Affairs Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Approval of Minutes – December 15, 2025 meeting
4. Customer Assistance Update: P. Singh
5. Approval of OCA Budget for FY 2027
6. Report of OCA – J. Donofrio
7. Approval of OCA invoice for December 2025 for \$2,121.00
8. New Business
9. Next regular meeting – Monday, February 16, 2026 at 5:30 p.m.
10. Adjourn

\*Members of the public may attend the meeting via teams using the link at the top of the agenda. To view meeting documents, please visit [www.rwater.com](http://www.rwater.com). For questions, contact the board office at [jslubowski@rwater.com](mailto:jslubowski@rwater.com) or by calling 203-401-2515.

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By Marc J. Garofalo, MPA, MCC, MCTC at 9:14 am, Jan 22, 2026