

Representative Policy Board  
**Consumer Affairs Committee**  
South Central Connecticut Regional Water District

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Meeting ID: 283 006 741 086 88

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Phone conference ID: 832 053 228#

**AGENDA**

**Regular Meeting of Monday, March 16, 2026 at 5:30 pm**

1. Safety Moment
2. Public Comment: Residents and customers may address the Consumer Affairs Committee regarding agenda items or other issues. Discussion is limited to the presentation of information for consideration and comment on agenda items.
3. Approval of Minutes – February 16, 2026 meeting
4. Discussion re: Customer Care site visit
5. Report of OCA – J. Donofrio
6. Approval of OCA invoice for February 2026 for \$5,628.00
7. New Business
8. Upcoming Meetings:
  - Monday, April 13, 2026 at 5:00 p.m. (*Finance Committee regular meeting to review FY 2027 Budget*)
  - Thursday, April 16, 2026 at 5:00 p.m. (*CAC special joint meeting with Land Use Committee to review FY 2027 Budget*)
  - Monday, April 20, 2026 at 5:30 p.m. (*CAC Regular meeting*)
9. Adjourn

\*Members of the public may attend the meeting in person or via teams using the link at the top of the agenda. To view meeting documents, please visit <https://tinyurl.com/3u3h9n3x>. For questions, contact the board office at [jslubowski@rwater.com](mailto:jslubowski@rwater.com) or by calling 203-401-2515.

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By Marc J. Garofalo, MPA, MCC, MCTC at 2:34 pm, Mar 16, 2026